Prestige 630

ADSL USB Modem

User's Guide

Version 1.1 April 2002



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Online Registration

Register online at <u>www.zyxel.com</u> for free future product updates and information.

Information for Canadian Users

The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective operation and safety requirements. The Industry Canada does not guarantee that the equipment will operate to a user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single line individual service may be extended by means of a certified connector assembly. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

For their own protection, users should ensure that the electrical ground connections of the power utility, telephone lines, and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

Caution

Users should not attempt to make such connections themselves, but should contact the appropriate electrical inspection authority, or electrician, as appropriate.

Note

This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus set out in the radio interference regulations of Industry.

Federal Communications Commission (FCC) Interference Statement

This device complies with Part 15 of FCC rules. Operation is subject to the following two conditions:

This device may not cause harmful interference.

This device must accept any interference received, including interference that may cause undesired operations.

This equipment has been tested and found to comply with the limits for a CLASS B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

If this equipment does cause harmful interference to radio/television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and the receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

Notice 1

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Certifications

Refer to the product page at www.zyxel.com.

Customer Support

When contacting your Customer Support Representative, please have the following information ready:

- Product model and serial number.
- Warranty Information.
- Date you received your Product.
- Brief description of the problem and the steps you took to solve it.

METHOD	E-MAIL SUPPORT/ SALES	TELEPHONE/FAX	WEB SITE/ FTP SITE	REGULAR MAIL
LOCATION				
Worldwide	support@zyxel.com.tw	+886-3-578-3942	www.zyxel.com www.europe.zyxel.com	ZyXEL Communications Corp., 6 Innovation Road II, Science- Based Industrial Park, HsinChu, Taiwan 300, R.O.C.
	sales@zyxel.com.tw	+886-3-578-2439	ftp.europe.zyxel.com	
North America	support@zyxel.com	+1-714-632-0882 800-255-4101	www.zyxel.com	ZyXEL Communications Inc., 1650 Miraloma Avenue,
	sales@zyxel.com	+1-714-632-0858	ftp.zyxel.com	Placentia, CA 92670, U.S.A.
Scandinavia	support@zyxel.dk	+45-3955-0700	www.zyxel.dk	ZyXEL Communications A/S, Columbusvej 5, 2860 Soeborg,
	sales@zyxel.dk	+45-3955-0707	ftp.zyxel.dk	Denmark.
Austria	support@zyxel.at	+43-1-4948677-0	www.zyxel.at	ZyXEL Communications
	<u>sales@zyxel.at</u>	+43-1-4948678	<u>ftp.zyxel.at</u>	125a/2/2/4 A-1160 Vienna, Austria
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About ADSL

Your Prestige 630 ADSL USB Modem

Congratulations on the purchase of your new modem! Your modem combines the super-fast speed of stateof-the-art ADSL (Asynchronous Digital Subscriber Line) technology with the ease of setup and operation facilitated by a Plug and Play USB (Universal Serial Bus) interface.

About ADSL

(ADSL) technology provides high-speed data access across regular telephone or ISDN lines by making use of previously unused high-frequency bandwidth. ADSL is asymmetric in the sense that it provides a higher downstream data rate transfer (up to 8Mbps), than in the upstream transfer (up to 832 Kbps). Asymmetric operation is ideal for typical home and small office use where files and information are downloaded more frequently than uploaded.

Advantages of ADSL

- **1.** ADSL provides a private (unlike cable telephone and modem services where the line is shared), dedicated and secure channel of communications between you and your service provider.
- **2.** Because your line is dedicated (not shared), transmission speeds are not affected by other users. With cable modems, transmission speeds drop significantly as more users go on-line because the line is shared.
- **3.** ADSL is "always on" (connected). This means that there is no time wasted dialing up the service several times a day and waiting to be connected; ADSL is on standby, ready for use whenever you need it.

About USB

USB

USB (Universal Serial Bus) is a data communications standard that allows your to computer recognize (autodetect) new devices. No technical expertise is required to install your device. You simply plug your USB cable in and follow a limited set of easy-to-understand, automatically generated instructions. Set-up and operation has never been easier.

Advantages of USB

- 1. There is no need for numerous different types of ports and connectors on your computer. Modems, printers, joysticks, keyboards, mice, audio devices, CD-ROMs, digital cameras and other devices can all be connected through USB.
- 2. With USB, installing adapter cards, changing dip switches and configuring IRQs (Interrupt Requests) does not require opening your computer.
- **3.** USB has data transfer rates of up to 12 Mbps.
- 4. Multiple devices can be daisy-chained to a single port without restarting your computer.
- 5. USB can power some devices eliminating the need for batteries or power adapters.

Preface

This manual provides instructions for two Prestige 630 models, one for ADSL over POTS (Plain Old Telephone System) and on for ADSL over ISDN (Integrated Synchronous Digital System). Both models are discussed together in this guide.

Features

The ZyXEL Prestige 630 ADSL USB Modem provides the following features:

- Compliant with Universal Serial Bus Specification Revision 1.1
- USB bus-powered; an external power supply is not required
- Compatible with all G.DMT compliant Central Office (CO) Digital Subscriber Line Access Multiplexer (DSLAM) equipment
- Software upgradable
- Includes a user interface screen for checking the status of the connection
- An RJ-11 port for ADSL connection
- Support for DSL downstream data rates of up to 8 Mbps
- Support for DSL upstream data rates of up to 800 Kbps.

Related Documentation

Included CD

More detailed information your modem and examples of its use can be found in our included disk. This disk contains the installation driver, release note, support note, supporting software and information on product registration.

Quick Start Guide

Our Quick Start Guide is designed to help you get your modem up and running right away. It contains a detailed easy-to-follow connection diagram, handy checklists, and information on accessing your modem.

ZyXEL Web Site

The ZyXEL download library at <u>www.zyxel.com</u> contains additional support documentation.

➤ Glossary

Please refer to www.zyxel.com for an online glossary of networking terms.

About This Manual

A practical and comprehensive tool, this manual provides information about modem installation and operation. Familiarize yourself with the *Syntax Conventions* listed next for better and faster understanding.

Syntax Conventions

- "Select" or "Choose" means for you to select one from the predefined choices.
- Window and command choices are in Bold Times New Roman font.

The "ZyXEL Prestige 630 ADSL USB Modem" is also referred to as the "modem" in this manual.

Chapter 1 Installing Your Modem

This chapter introduces the ports and LED indicators; and shows you how to install your modem and software driver.

1.1 Needed Information

Fill in the table below with information from your Internet Service Provider (ISP) and telephone company before installation. You may not need to fill in every blank.

REQUIRED INFORMATION:	FILL IN THE BLANKS
Driver: RFC 1483, PPPoA or PPPoE.	
RFC Mode (with RFC 1483 only) Bridged or Routed.	
VPI : The Virtual Path Identifier number identifies a bundle of virtual channels.	
VCI: The Virtual Channel Identifier number identifies a logical connection between end stations.	
Framing Type: LLC or VCMUX.	
User Name: Lets your ISP know which account you are logging into.	
Password : Protects your account from unauthorized users.	

Table 1-1 Needed Information

Your modem supports **RFC 1483**, **PPPoA** (Point to Point Protocol over ATM) and **PPPoE** (Point to Point Protocol over Ethernet) drivers. These refer to the underlying data transport protocols. Use the RFC 1483 driver with always-on accounts and the PPPoA and PPPoE drivers with dial-up PPPoA accounts.

When using the RFC 1483 driver, select the mode that your ISP uses, either Bridged or Routed.

The setup type is also called encapsulation or multiplexing. Your modem supports both LLC and VCMUX.

See the appendix for more information about VPI and VCI.

1.2 Installation Procedure

Have your system operating disk handy during the installation, in case a specific file can not be found on your computer.

The back panel has two interfaces: a USB and an ADSL port as shown in the following figure.



Figure 1-1 Back Panel Connections

1.2.1 Splitter

Use a splitter (optional) in order to plug a phone into the same ISDN or telephone line. See the following figure.



Figure 1-2 Splitter

- Step 1. Close all Windows programs and applications.
- **Step 2.** Plug the square end of the USB cable into the back of your modem (see figures), and then plug the rectangular end of the USB cable into the back of your computer.





Plug this cable end into your modem

Plug this cable end into your computer

Figure 1-3 USB Cable Connectors

These instructions show how to do a custom ZyXEL installation without using the Windows installation wizard.

A	ld New Hardware Wiz		
 535		This wizard searches for new drivers for:	Click Cancel.
		USB Composite Device	
		A device driver is a software program that makes a hardware device work.	
	🌯 🍣		
		< Back Next > Cancel	

Figure 1-4 Windows Installation Wizard

Click Yes or Continue Anyway if Windows 2000 or XP displays Digital Signature Not Found or Windows Logo Testing alerts.

Step 3. Insert the supporting CD and click the Windows **Start** button (usually located in the bottom left corner) and select **Run**. Then do as shown next.



Figure 1-5 Run Setup

- Step 4. Click Next in the Welcome screen to display the License Agreement screen.
- **Step 5.** Read the license agreement and click **Yes** to agree to the terms and bring up the **Read Me** screen.
- **Step 6.** The **Read Me** screen gives instructions for installing and uninstalling the modem, along with some troubleshooting information. Use the scroll bars to read the text and click **Next** to go to the **Driver Components** screen.

- **Step 7.** In the **Driver Components** screen, select the driver if your ISP has not pre-configured it for you. Type the VPI and VCI specified by your telephone company and click **Next**.
- Step 8. Select the framing type specified by your ISP and click Next.
- **Step 9.** When using RFC 1483, the **RFC 1483 Modes** screen appears. Select the mode that your ISP supports and click **Next**. Just go to the next step for PPPoA or PPPoE.
- Step 10. Screens pop up to report the progress of the installation. The Setup Status is displayed briefly. You do not need to click anything until the Install Shield Wizard Complete screen is displayed.
- Step 11. Click Finish in the Install Shield Wizard Complete screen to bring up the Rebooting Machine screen.
- **Step 12.** Click "Yes, I want to restart my computer now." in the Rebooting Machine screen. Then click OK.
- **Step 13.** The Found New Hardware screen appears, wait for it to disappear when the configuration is complete.

If the Optimize TCP Window Size screen appears, click "Optimize & Reboot Now".



Figure 1-6 Optimize Screen

Step 14. Use a telephone wire to connect the ADSL port to the ISDN or wall jack.

You may opt to buy a telephone microfilter to install between the wall jack and your telephone(s). A microfilter acts as a low pass filter that screens out possible interference.

1.3 Connecting

Step 1. In Windows, click Start (usually in the bottom left-hand corner) ➤ Settings ➤ Control Panel and double-click the ADSL Control and Status icon to bring up the ADSL Control and Status window.

Step 2. Use the **Connect** button in the **ADSL Control and Status** window to initiate a connection with your ISP. The button text changes to **Disconnect** after a connection is established.

	ADSL Control and Status	? ×
	AmeCSA Help	
Click	ZyXEL ZyXEL Version : "	1.6.1.1
Connect.	Transmit (Kbps)	
		I I 0 0
	Receive (Kbps)	
	Connection Status ADSL lin	k disconnected
	Device Status ADSL m	iodem available
	<u>Connect</u>	Close

Figure 1-7 ADSL Control and Status

Step 3. Click **Close** to close the **ADSL Control and Status** window after your connection has been made (the modem stays connected).

If you are using RFC 1483, you are done installing your modem! Visit <u>www.zyxel.com</u> to test your Internet connection and discover other exciting products from ZyXEL! If you are using PPPoA, go on to the next section.

1.4 PPPoA and PPPoE Setup

From the Windows desktop, double-click the **Shortcut to ZyXEL ADSL** icon. Configure the screen as follows (this screen varies slightly depending on OS).

Connect Dial-up Connection	
	Type your user name from your ISP.
User name:	Type your user password from your ISP.
Save password	
Djal:	Click Dial (or Connect depending on your OS).
Dial Cancel Properties Help	

Figure 1-8 Connect Dial-up Connection

1.5 Front Panel LEDs

The LEDs on the front panel of your modem indicate operational status. The table under the following figure describes the LED functions.



Figure 1-9 Front Panel LEDs

1.6 Front Panel LED Descriptions

Table 1-2 LED Descriptions

LED	FUNCTION	DESCRIPTION	
USB	USB Interface and Modem	This LED is off when the modem's USB port is not connected or not receiving power.	
	Power Connection	The LED is on when the USB is connected, receiving power, and the driver software is installed.	
		This LED blinks during data transfer or whenever the ADSL link is up.	
ADSL	ADSL Interface	face This LED is off when the software driver has not been installed or after click the Disconnect button in the CSA interface.	
		This LED is on when the ADSL link is up.	
		This LED blinks when the ADSL link is connecting or waiting to connect.	

Chapter 2 Modifying Dial-up Settings

This chapter shows you how to modify PPPoA and PPPoE settings in Windows.

Use the following procedures to change the user name, password, VPI and VCI settings PPPoA or PPPoE dial-up connections.

Go to the **ADSL Control and Status** screen and click **Connect** before modifying your PPPoA or PPPoE settings, if the modem is disconnected. See *1.4* or *Chapter 5* for details.

2.1 Windows 2000

Step 1. From the Windows desktop, double-click the **Shortcut to ZyXEL ADSL** icon to bring up the following screen.





In the **Phone number** field, type "p" followed by the VPI and VCI numbers separated by a comma; for example "p8,35".



Figure 2-2 Configure VPI and VCI in Windows 2000

Step 2. Click Dial in the Connect Dial-up Connection screen to use your new settings.

2.2 Windows ME and 98

Step 1. From the Windows desktop, double-click the **My Computer** icon and then the **Dial-up Networking** icon. Right-click the **ZyXEL ADSL** icon and then click **Properties** to bring up the following screen.

ZyXEL ADSL	With PPPoA:
General Server Types Scripting Multilink	This field only
	displays your
	VPI and VCI.
	You do not need
	to configure it.
Phone number:	Configure VPI
Area code: Telephone number:	and VCI in the
P8,35	next screen.
	For PPPoE: Type
Country code:	the service name
United States of America (1)	followed by @ if
	the ISP provides
Use area code and Dialing Properties	it and then the
	server name (if
Connect using:	one is provided).
Configure	
	Click
OK Cancel	Configure.
	3

Figure 2-3 General Tab



Step 2. Configure the **Connection Properties** screen as follows:

Figure 2-4 Configure VPI and VCI in Windows 98 or ME

- 🛃 Connect To ? × Type your user name and password from ZWXEL ADSL your ISP. User name: Password: Save password Click Connect. Phone number: Properties. New Location . Cancel Connect
- **Step 3.** From the Windows desktop, double-click the **Shortcut to ZyXEL ADSL** icon to bring up the following screen.

Figure 2-5 Connect To Window

Step 3. Click **Connect** to use your new settings.

2.3 Windows XP

Step 1. From the Windows desktop, double-click the **Shortcut to ZyXEL ADSL** icon to bring up the following screen.

Connect ZyXEL ADSL	
	Type your user name and password from your ISP.
User name:	
Password:	Click Properties
 Save this user name and password for the following users: Me only 	you a service name (PPPoE only).
Anyone who uses this computer	
Connect Cancel Properties Help	

Figure 2-6 XP Connect Window

Step 2. Click the **General** tab in the properties window and type the service name from your ISP in the **Service name** field and click **OK**.

ZyXEL	ADSL P	ropertie	s		? 🔀
General	Options	Security	Networking	Advanced	
<u>S</u> ervice	name:				
Sho	<u>w</u> icon in r	notification	area when co	nnected	
				ОК	Cancel

Step 3. Click **Connect** in the connect window.

Chapter 3 Dial-Up Set-Up

This chapter shows you how to set up a new PPPoA or PPPoE connection in Windows.

3.1 Windows Millennium and 98 Second Edition

Use the following procedure to set up Windows ME or 98 Second Edition for use with PPPoA or PPPoE.

- Step 1. In Windows, click Click Start (usually in the bottom left-hand corner) ➤ Programs
 ➤ Accessories ➤ Communications ➤ Dial-Up Networking.
- **Step 2.** Double-click the Make New Connection icon. At the Make New Connection screen, do the following:

Make New Connection	Image:	Enter a name of your choice.
	Select a <u>d</u> evice: Image: PPP ATM Adapter Image: Description of the second se	Select PPP ATM Adapter with PPPoA or ZyXEL USB ADSL Modem with PPPoE.
	< <u>Back</u> <u>N</u> ext > Cancel	Click Configure to bring up the following screen

Figure 3-1 Make New Connection Screen

Step 3. Configure the **PPP ATM Adapter Connection Properties** screen as follows (PPPoE does not use this screen):



Figure 3-2 PPP ATM Connection Properties Screen

Step 4. In the next screen, enter the following information. PPPoA does not use the telephone number, but you must enter a number (any number will do).

Make New Connection	×	Enter a number
	Type the phone number for the computer you want to call:	here for PPPoA.
Share -	A <u>r</u> ea code: <u>T</u> elephone number: • 1	For PPPoE: Type the
	Country or region code:	followed by @ if the ISP
	United States of America (1)	provides it and then the server
		name (if one is provided).
		Click Next
	< <u>B</u> ack <u>N</u> ext > Cancel	

Figure 3-3 Phone Number Screen

- **Step 5.** Click **Finish** in the next screen to complete this procedure and return to the desktop.
- **Step 6.** Go back to the **Dial-up Networking** window and double click the new icon with the name you specified. The **Connect To** screen is displayed.

Step 7. Input the User Name and Password that your ISP supplies.

🛃 Connect To	· · · · · · · · · · · · · · · · · · ·	×
⊒ ⊘ Му	Connection	
<u>U</u> ser name:	test	
<u>P</u> assword:	XXXX	
	□ <u>S</u> ave password	
Phone <u>n</u> umber:	1	
Dialing from:	New Location Dial Properties	
	Connect Cancel	

Figure 3-4 Connect To Screen

Step 8. Click **Connect** to set-up the connection.

3.2 Windows 2000

Use the following procedure to set up Windows 2000 for use for PPPoA or PPPoE.

- Step 1. In Windows, click Click Start (usually in the bottom left-hand corner) > Programs > Accessories > Communications > Network and Dial-Up Connections
- Step 2. Click the Make New Connections icon.
- Step 3. This starts the Network Connection Wizard, click Next.
- **Step 4.** In the Network Connection Type screen, click the Dial-up to private network option button. Then click Next to bring up the Select a Device screen.

Step 5. In the Select a Device screen, select the first listed ZyXEL Communications Corporation USB PPPoA (ATM) modem, as shown below and click Next.

Network Connection Wizard	
Select a Device This is the device that will be used to make the connection.	Select ZyXEL USB
You have more than one dial-up device on your computer.	PPPoA (ATM) with
Select the devices to use in this connection:	PPPoA.
ZyXEL Communications Corporation USB PPPoA (ATM20-0) ZyXEL Communications Corporation USB PPPoA (ATM20-1) ZyXEL Communications Corporation USB PPPoA (ATM20-2) ZyXEL Communications Corporation USB PPPoA (ATM20-3) ZyXEL Communications Corporation USB PPPoA (ATM20-4)	Select All available ISDN lines multi-linked for PPPoE.
< <u>B</u> ack <u>N</u> ext > Cancel	Click Next

Figure 3-5 Select a Device Screen

Step 6. The **Phone Number to Dial** screen is displayed next. Configure as shown below and then click **Next** to bring up the **Connection Availability** screen.

letwork Connection Wizard	For PPPoA
Phone Number to Dial You must specify the phone number of the computer or network you want to connect to.	Type "p" and your VPI and VCI numbers
Type the phone number of the computer or network you are connecting to. If you want your computer to determine automatically how to dial from different locations, check Use dialing rules.	separated by a comma.
	For PPPoE:
Area code: <u>Phone number:</u>	Type the service name
Country/region order	followed by
	(a) if the ISP
☐ ∐se dialing rules	and then the
	server name
	provided).
(Rack Next) Cancel	

Figure 3-6 Phone Number to Dial Screen

Step 7. In the Connection Availability screen, click Next to bring up the Completing the Network Connection Wizard screen.



Figure 3-7 Connection Availability Screen

- **Step 8.** In the **Completing the Network Connection Wizard** screen, you can use the default connection name or type in one of your choice. Then click **Finish**.
- **Step 9.** The **Connect ADSL Connection** screen appears. Type the User name and Password that your ISP gave you in the fields provided. Then click **Dial** to make the connection.
- Step 10. The Connection Complete screen appears last, click OK to make the connection complete.

3.3 Windows XP

Use the following procedure to set up Windows XP for use with PPPoA or PPPoE.

Step 1. In Windows, click Click start (usually in the bottom left-hand corner) → Programs
 → Accessories → Communications → Network Connections.

- Step 2. Double-click the Create a new connection icon.
- Step 3. In the Welcome screen, click Next.
- **Step 4.** In the Network Connection Type screen, click the Connect to the Internet option button. Then click Next to bring up the Getting Ready screen.



Figure 3-8 Network Connection Type Screen

Step 5. In the **Getting Ready** screen, select the **Set up my connection manually** option button, as shown below and click **Next**.

New Connection Wizard
Getting Ready The wizard is preparing to set up your Internet connection.
How do you want to connect to the Internet? Choose from a list of Internet service providers (ISPs)
Set up my connection manually
For a dial-up connection, you will need your account name, password, and a phone number for your ISP. For a broadband account, you won't need a phone number.
○ Use the <u>C</u> D I got from an ISP
< <u>B</u> ack <u>N</u> ext > Cancel

Figure 3-9 Getting Ready Screen

Step 6. The **Connection Name** screen is displayed next. Type the name of your ISP and then click **Next** to bring up the **Internet Connection** screen.

New Connection Wizard
Connection Name What is the name of the service that provides your Internet connection?
Type the name of your ISP in the following box. ISP N <u>a</u> me
The name you type here will be the name of the connection you are creating.
< <u>B</u> ack <u>N</u> ext > Cancel

Figure 3-10 Connection Name Screen

Step 7. In the Internet Connection screen, click Connect using a broadband connection that requires a user name and password option button and then Next to bring up the Internet Account Information screen.

New Connection Wizard
Internet Connection How do you want to connect to the Internet?
 Connect using a dial-up modem This type of connection uses a modem and a regular or ISDN phone line. Connect using a broadband connection that requires a user name and password This is a high-speed connection using either a DSL or cable modem. Your ISP may refer to this type of connection as PPPoE. Connect using a broadband connection that is always on This is a high-speed connection using either a cable modem, DSL or LAN connection. It is always active, and doesn't require you to sign in.
< <u>B</u> ack <u>N</u> ext > Cancel

Figure 3-11 Internet Connection Screen

Step 8. Type your user name, name and password from your ISP in the **Internet Account Information** screen and then click **Next**.

New Connection Wizard				
Internet Account Information You will need an account name and password to sign in to your Internet account.				
Type an ISP account name and password, then write down this information and store it in a safe place. (If you have forgotten an existing account name or password, contact your ISP.)				
<u>U</u> ser name:				
<u>P</u> assword:				
<u>C</u> onfirm password:				
Use this account in this computer	ame and password when anyone connects to the Internet from			
✓ Make this the default Internet connection				
✓ Lurn on Internet Connection Firewall for this connection				
	< <u>B</u> ack <u>N</u> ext > Cancel			

Figure 3-12 Internet Account Information Screen

Step 9. Select the option button in the **Completing the New Connection Wizard** screen to have an icon for this connection added to your desktop. Then click **Finish**.

Chapter 4 User Interface Screens

This chapter introduces the Control and Status Application and its System Tray icon.

Install your software and modem (see *previous chapter*) before proceeding.

4.1 CSA

The CSA (Control and Status Application) displays information about your modem's status and performance, and also allows you to connect or disconnect it.

4.1.1 Control Panel

From your computer desktop click **Start** (usually in the bottom left-hand corner) > **Settings** > **Control Panel** and double-click the **ADSL Control and Status** icon to open the **ADSL Control and Status** interface. After the first access, you should be able use the **System Tray** icon as described next.

4.1.2 System Tray

After you accessing the ADSL **Control and Status** screen through the Windows **Control Panel**, a **System Tray** icon will be added to the task bar near the clock (bottom right-hand corner). The icon tells the status of the ADSL link. The color of the icon indicates the state of the modem connection. The following states can be indicated:

- Not available
- Disconnected
- Waiting to initialize
- Initializing
- Connected

The following colors represent the respective states:

- Black
- Red
- Blue

- Yellow
- Green

Leave your cursor on the tray icon to view a ToolTip pop-up text that indicates the current state of the modem when it is connected:

- Bytes received
- Bytes transmitted
- Connect rate

Double-click the system tray icon to bring up the **ADSL Control and Status** screen. If the icon is not present in the system tray, you can access the same screen by opening the **Control Panel** and double-clicking the **ADSL Control and Status** icon. The **ADSL Control and Status** screen will be discussed in more detail in the following chapter.

Chapter 5 ADSL Control and Status Interface

This chapter introduces the features and uses of the ADSL Control and Status interface.

5.1 Introduction

Use the ADSL Control and Status interface for connecting and disconnecting as well as monitoring status. From your computer desktop click Start (usually in the bottom left-hand corner) > Settings > Control Panel and double-click the ADSL Control and Status icon to open the ADSL Control and Status interface.¹

ADSL Control and S AmeCSA Help	tatus			? ×
ΖΥΧΕ	2	ZyXEL Ver:	sion : 1.6.1.1	
- Modem Performance	e .			
Transmit (K	.bps)			_
	 0	 0	 0	I 0
Receive (K	.bps)			
b b	0 U	Ó	Ó	0
Connectio	on Status	AD	SL link disco	nnected
Devid	e Status	A)SL modem a	vailable
Connect				Close

Figure 5-1 ADSL Control and Status Screen

¹ Your ZyXEL Version number may differ from the one shown.

After the first access, just double-click the **System Tray** icon (in the bottom right-hand corner) to open the **ADSL Control and Status** interface.

5.2 Modem Performance

Two bar graphs indicate the throughput rates. One indicates the transmit rate (upstream) and the second indicates the receive rate (downstream).

5.3 Connection Status

This field reads "ADSL link connected" when the ADSL line is connected to a DSLAM and "ADSL link disconnected" when the ADSL is not connected to a DSLAM.

5.4 Device Status

This field reads "ADSL modem available" when the modem is properly connected to the computer and the modem driver is installed. The field reads "ADSL modem not available" when the modem is not connected to the computer or the modem driver is not properly installed.

5.5 Connect

The connect/disconnect functions are controlled by the **Connect/Disconnect** button. The button is disabled when the modem is unavailable. This happens when the modem driver fails to communicate properly or is disabled.

The status of the modem determines the button text. **Connect** is displayed when the modem is not connected and not cycling in order to connect. **Disconnect** is displayed when the modem is connected.

5.6 Close

The **Close** button closes only the main interface screen and does not have any affect on the ADSL connection. You can re-open the main interface screen through double-clicking the system tray icon. Terminating the application removes the system tray icon. Restart the **ADSL Control and Status** interface by clicking **Start → Programs → Settings** and then double-clicking on the **ADSL Control and Status** icon.

Chapter 6 Uninstalling Your Modem

This chapter tells how to uninstall your modem's software driver.

6.1 Uninstall Procedure

Use the following steps to completely uninstall your modem's software driver.

- **Step 1.** Close all Windows programs and applications.
- Step 2. In Windows, Click Start → Programs → ADSL Modem Driver → Remove ADSL Modem Driver
- Step 3. Click Yes in the Question screen to remove the driver.
- Step 4. At the Rebooting Machine screen, unplug the USB cable from the computer.
- Step 5. Click "Yes, I want to restart my computer now." And then click OK.

After your computer has restarted, the uninstall process is complete. To verify that the software was successfully uninstalled, click **Start > Programs**. The **ADSL Modem Driver** option should not be present.

Chapter 7 Modify TCP/IP Networking Options

This chapter shows you how to modify TCP/IP networking options.

TCP/IP settings are automatically set-up during the software installation process. Use the following OS specific procedures to change TCP/IP settings (if necessary) when using the RFC 1483 driver. The procedures detail statically assigned, as opposed to dynamically assigned, information.

Icon names in the Dial-up Networking and/or My Network Places windows may differ from those specified in this chapter.

7.1 Windows 98 Procedure

- Step 1. Click Start > Settings > Control Panel and then double-click the Network icon.
- Step 2. Use the Configuration tab to reach your TCP/IP networking properties.

Network ? X	
Configuration Identification Access Control	
The following getwork components are installed: TCP/IP -> Dial-Up Adapter #2 (VPN Support) TCP/IP -> USB To Fast Ethernet/ HomePNA Converter TCP/IP -> ZyXEL USB ADSL Modem (FFC1483 Mode) File and printer sharing for Microsoft Networks Novell Workstation Manager	Select TCP/IP - >ZyXEL USB ADSL Modem (RFC1483 Mode).
Add Remove Properties Primary Network Logon: Client for Microsoft Networks	
Eile and Print Sharing	Then click P<u>r</u>operties .
TCP/IP is the protocol you use to connect to the Internet and wide-area networks.	
OK Cancel	

Figure 7-1 Network Window - Configuration Tab

Step 3. Use the **IP Address** tab to configure TCP/IP Properties.

TCP/IP Properties			? ×	1	
Bindings DNS Configuration An IP address can	Advanced Gateway ∫ WIN be automatically a	N S Configuration	letBIOS IP Address computer.	Cl yo	ick here and type ur <u>IP Address</u> d Subnet Mask
If your network doa your network admin the space below.	es not automatical histrator for an ark	y asofgn IP addi less, and then t	resses, ask ype it in	in pro	the spaces ovided.
<u>U</u> btarran IP <u>Specify an IP</u> <u>I</u> P Address:	address automatic	.100. 1			
Subnet Mas	k: 255.255	.255.0			
		ок 🕇	Cancel	Th	en click OK .

Figure 7-2 TCP/IP Properties Window - IP Address Tab

Step 4. Use this window to add or remove gateways. Consult with your network administrator to determine the appropriate addresses for your needs.



Figure 7-3 TCP/IP Properties Window - Gateway Tab

- Step 5. Click OK to confirm changes and end this TCP/IP option modification session.
- Step 6. Click Yes to restart your computer (if prompted).

7.2 Windows 2000 and XP Procedures

The procedures for modifying TCP/IP settings in Windows 2000 and XP are very similar, only the Windows 2000 screens are shown.

Step 1. For Windows 2000, click **Start**, **Settings**, **Network and Dial-up Connections** and right-click **Local Area Connection** or the connection you want to configure and click **Properties**.

For Windows XP, click start, Control Panel, Network and Internet Connections and then Network Connections. Right-click the network connection you want to configure and then click Properties.

Step 2. Use the General tab to reach your TCP/IP networking properties.



Figure 7-4 Local Area Connection 2 Properties Window - General Tab

ieneral		_	Click have and trues
You can get IP settings assigne this capability. Otherwise, you n the appropriate IP settings.	d automatically if your network supports eed to ask your petwork administrator for		the information that your service provider gave you.
O Obtain an IP address auto	matically		
 Ose the following IP address 	388:		
<u>I</u> P address:	192 . 168 . 100 . 1		Click here and type
S <u>u</u> bnet mask:	255.255.0		the information that
Default gateway:	192.168.100.15		gave you.
C Obtain DHS server addres	s automatically		
- 🖲 Use the following DNS se	rver addresses:		
Preferred DNS server:			
<u>A</u> lternate DNS server:			
	Ad <u>v</u> anced		
		-	Then click OK .

Step 4. Use the **General** tab to configure TCP/IP properties.

Figure 7-5 Internet Protocol (TCP/IP) Properties Window - General Tab

Step 5. At the next window, click **OK** to confirm changes and end this TCP/IP option modification session.

7.3 Windows Me Procedure

Step 1. From your computer desktop, right-click the My Network Places icon and click Properties.

Step 2. Use the **Configuration** tab to reach TCP/IP properties.



Figure 7-6 Network Window - Configuration Tab



Step 3. Use the IP Address tab to configure TCP/IP properties.

Figure 7-7 TCP/IP Properties Window - IP Address Tab

Step 4. Click OK and then click <u>Yes</u> to restart your computer.

Chapter 8 Troubleshooting

This chapter covers potential problems and the possible solutions.

PROBLEM	CORRECTIVE ACTION
None of the LEDs turn on when	Make sure your computer is turned on.
I start the modem.	Check the USB cable connections between the modem and your computer.
	Click Start > Programs. Install the software driver if ADSL Modem Driver is not present.
	Carefully follow the instructions in this User's Guide to uninstall and reinstall the software driver.
	Contact technical support if these steps fail to solve the problem.
I cannot access the modem via my computer.	Make sure the modem's USB port is connected to your computer's USB port.
	Restart your computer.
I cannot connect to the Internet.	Make sure the ADSL port is properly connected to the wall jack.
	Restart the modem by using the Connect/Disconnect button in the ADSL Control and Status window.
	Restart your computer.
I cannot get the software driver to uninstall and reinstall properly.	Make sure you are using the ZyXEL installation program and not the Windows installation wizard.
	Close your Windows applications.
	Run Windows Explorer and go to the folder that contains the software driver (where you found the setup command).
	Double click RunSetup.exe.
	Wait a moment for your icon to show that the processing has stopped (the hourglass disappears) and double click Cleanup.exe.
	Restart your computer when prompted.

Appendix VPI and VCI

ATM is a connection-oriented technology, meaning that it sets up virtual circuits over which end systems communicate. The terminology for virtual circuits is as follows:

- VC (virtual channel) Logical connections between end stations
- VP (virtual path) A bundle of VCs

Think of a VP as a cable that contains a bundle of wires. The cable connects two points, and wires within the cable provide individual circuits between the two points. In an ATM cell header, a **VPI** (Virtual Path Identifier) identifies a link formed by a virtual path and a **VCI** (Virtual Channel Identifier) identifies a channel within a virtual path. The **VPI** and **VCI** are identified and correspond to termination points at ATM switches as shown. Your telephone company should supply you with these numbers.



Diagram 1 VPI's & VCI's.

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