# Prestige 642M Series

ADSL Bridge

## User's Guide

Version 2.50 February 2001



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#### **DECLARATION OF CONFORMITY**

Per FCC Part 2 Section 2. 1077(a)



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i ne	TOLIO	wing	equipment	••

Product Name : ADSL MODEM/ Router

Trade Name : ZyXEL Communications Corporation

Model Number : PRESTIGE 642M-11, PRESTIGE 642M-12, PRESTIGE

642R-11, PRESTIGE 642R-12

It's herewith confirmed to comply with the requirements of FCC Part 15 Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

The result of electromagnetic emission has been evaluated by QuieTek EMC laboratory (NVLAP Lab. Code: 200347-0) and showed in the test report. (Report No.: OTK-003H008F)

It is understood that each unit marketed is identical to the device as tested, and Any changes to the device that could adversely affect the emission Characteristics will require retest.

The following importer / manufacturer is responsible for this declaration:

Company Name	ZyXEL Communi	cations Corp.
Company Address	1650 Miraloma	Avenue Placentia, CA 92870
Telephone		Facsimile: (714) 632-0858
Person is responsible	e for marking this decla	iration:
Gordon Y Name (Fu		Vice President Position / Title
7/10/0 Da	D te	Challed Legal Signature

**FCC** 

# Œ **Declaration of Conformity**

The following products is herewith confirmed to comply with the requirements set out in the Council Directive on the Approximation of the laws of the Member States relating to Electromagnetic Compatibility Directive (89/336/EEC). The listed standard as below were applied:

The following Equipment:

Product

ADSL over ISDN Router/Modem

Model Number

PRESTIGE 642R-13, PRESTIGE 642M-13

RFI Emission: Limit class B according to EN 55022:1994

Limits class A for harmonic current emission according to EN 61000-3-2/1995

Limitation of voltage fluctuation and flicker in low-voltage supply system according to EN 61000-3-3/1995

Immunity:

Generic immunity standard according to EN 50082-1:1997 Electrostatic Discharge according to EN 61000-4-2:1995

Contact Discharge: 4 kV. Air Discharge: 8 kV

Radio-frequency electromagnetic field according to EN 61000-4-3:1995

80 - 1000MHz with 1kHz AM 80% Modulation; 3V/m

Electromagnetic field from digital telephones according to ENV 50204:1995

900 ±5MHz with 200Hz rep. Frequency ,Duty Cycle 50% Electrical fast transient/burst according to EN 61000-4-4:1995 AC/DC power supply: 1kV, Data/Signal lines: 0.5kV

Surge immunity test according to EN 61000-4-5:1995 AC/DC Line to Line: 1kV, AC/DC Line to Earth: 2kV

Immunity to conducted disturbances, Induced by radio-frequency fields: EN 61000-4-6:1995

0.15 - 80MHz with 1kHz AM 80% Modulation; 3V/m

Power frequency magnetic field immunity test according to EN 61000-4-8:1993

3A/m at frequency 50Hz

Voltage dins, short interruptions and voltage variations immunity test according to EN 61000-4-11:1994

30% Reduction @ 10ms, 60% Reduction @100ms, >95%Reduction @5000ms

The following importer/manufacturer is responsible for this declaration:

: ZXXEL Communications A/ Company Name

Company Address: (olumbusvej 5, 2860 Soeborg, Demark

: +45-3955-0700 Facsimile: +45-3.955-0707 Telephone

Person is responsible for marking this declaration:

Name (Full Name)

Name (Full Name)

Position/ Title

31.08.2000

Date

Legal Signature

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To obtain the services of this warranty, contact ZyXEL's Service Center for your Return Material Authorization number (RMA). Products must be returned Postage Prepaid. It is recommended that the unit be insured when shipped. Any returned products without proof of purchase or those with an out-dated warranty will be repaired or replaced (at the discretion of ZyXEL) and the customer will be billed for parts and labor. All repaired or replaced products will be shipped by ZyXEL to the corresponding return address, Postage Paid. This warranty gives you specific legal rights, and you may also have other rights that vary from country to country.



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## **Customer Support**

When you contact your customer support representative have the following information ready:

- Prestige Model and serial number.
- ♦ Information in **Menu 24.2.1** –**System Information**.
- Warranty Information.
- Date you received your Prestige.
- Brief description of the problem and the steps you took to solve it.

METHOD	EMAIL - SUPPORT	TELEPHONE	WEB SITE	REGULAR MAIL
REGION	EMAIL - SALES	FAX	FTP SITE	
	support@zyxel.com.tw	+886-3-578-3942	www.zyxel.com www.europe.zyxel.com	ZyXEL Communications
WORLDWIDE	support@europe.zyxel.com sales@zyxel.com.tw	+886-3-578-2439	ftp.europe.zyxel.com	Corp., 6 Innovation Road II, Science- Based Industrial Park,
NORTH	support@zyxel.com	+1-714-632-0882 800-255-4101	www.zyxel.com	HsinChu, Taiwan.  ZyXEL  Communications Inc.,
AMERICA	sales@zyxel.com	+1-714-632-0858	ftp.zyxel.com	1650 Miraloma Avenue, Placentia, CA 92870, U.S.A.
	support@zyxel.dk	+45-3955-0700	www.zyxel.dk	ZyXEL Communications A/S,
SCANDINAVIA	sales@zyxel.dk	+45-3955-0707	ftp.zyxel.dk	Columbusvej 5, 2860 Soeborg, Denmark.
	support@zyxel.at	+43-1-4948677-0 0810-1-ZyXEL 0810-1-99935	www.zyxel.at	ZyXEL Communications
AUSTRIA	sales@zyxel.at	+43-1-4948678	ftp.zyxel.at  NOTE: for Austrian users with *.at domain only!	Services GmbH., Thaliastrasse 125a/2/2/4, A-1160 Vienna, Austria.
GERMANY	support@zyxel.de	+49-2405-6909-0 0180-5213247 Tech Support hotline 0180-5099935 RMA/Repair hotline	www.zyxel.de	ZyXEL Deutschland GmbH., Adenauerstr. 20/A4, D-52146 Wuerselen, Germany.
	sales@zyxel.de	+49-2405-6909- 99	ftp.europe.zyxel.com	

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## **Preface**

#### **About Your ADSL Bridge**

Congratulations on your purchase of the Prestige 642M Series ADSL Bridge.

The Prestige 642M is an ADSL bridge used for Internet access via an ADSL line. It can run upstream maximum rate at 640kbps and downstream rate at 8Mbps. The rate selection depends on the copper category, distance and central side configuration. We will refer to the Prestige 642M as the P642 or simply the Prestige from now on.

The P642's 10/100M auto-negotiating LAN interface enables fast data transfer of either 10Mbps or 100Mbps in either half-duplex or full-duplex mode depending on your Ethernet network.

Your Prestige is easy to install and configure. All functions of the Prestige are software configurable via the SMT (System Management Terminal) Interface. PPPoE Modem firmware for your P642M will be available by October 2000.

#### **About This Guide**

This guide covers all aspects of the Prestige 642 operations and shows you how to get the best out of the multiple advanced features of your ADSL Internet Access Router using the SMT. It is designed to guide you through the correct configuration of your Prestige 642 for various applications.

#### **Syntax Conventions**

- "Enter" means for you to type one or more characters and press the carriage return. "Select" or "Choose" means for you to select one from the predefined choices.
- The SMT menu titles and labels are in **Bold Times** font. The choices of a menu item are in **Bold Arial** font. A single keystroke is in Arial font and enclosed in square brackets, for instance, [ENTER] means the Enter, or carriage return key; [ESC] means the Escape key.
- For brevity's sake, we will use "e.g." as a shorthand for "for instance", and "i.e." as a shorthand for "that is" or "in other words" throughout this manual.

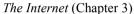
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## Structure of this Manual

The following section offers some background information on ADSL. Skip to Chapter 1 if you wish to begin working with your router right away.

Getting Started (Chapters 1-2)

This helps you connect, install and setup your Prestige to operate on your network.



This shows you how to configure your Prestige for Internet access.

Remote Node (Chapters 4)

This shows you how to configure the remote nodes.

Management & Maintenance (Chapters 5-6)

This shows you how to create/apply filters and manage/maintain your system.

Troubleshooting (Chapter 7)

This provides information about solving common problems.

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## What is DSL?

DSL (Digital Subscriber Line) enhances the data capacity of the existing twisted-pair wire that runs between the local telephone company switching offices, most homes and offices. While the wire itself can handle higher frequencies, the telephone switching equipment is designed to cut off signals above 4,000 Hz to filter noise off the voice line. Now, however, everybody is searching for ways to get more bandwidth to improve access to the Web - hence DSL technologies!

There are actually seven types of DSL service, ranging in speeds from 16 Kbits/sec to 52 Mbits/sec. The services are either symmetrical (traffic flows at the same speed in both directions), or asymmetrical (the downstream capacity is higher than the upstream capacity). Asymmetrical services (ADSL) are suitable for Internet users because more information is usually downloaded than uploaded. For example, a simple button click in a web browser can start an extended download that includes graphics and text. As data rates increase, the carrying distance decreases. In other words, if your computer is beyond a certain distance, from the central office of a telephone company, then you may not be able to obtain the higher speeds. A DSL connection is a point-to-point dedicated circuit, meaning that the link is always up and that

#### What is ADSL?

there is no dialing required.

It is an asymmetrical technology, meaning that the downstream data rate is much higher than the upstream data rate. As mentioned, this works well for a typical Internet session in which more information is downloaded, e.g., from Web servers, than is uploaded. ADSL operates in a frequency range that is above the frequency range of voice services, so the two systems can operate over the same cable.

What is DSL? xv

# Chapter 1 Getting to Know Your ADSL Bridge

This chapter describes the key features and applications of the Prestige 642M.

#### 1.1 The Prestige 642M Series ADSL Bridge

Your Prestige integrates a high-speed 10/100Mbps LAN interface and one high-speed ADSL port into a single package. The Prestige is ideal for high-speed Internet browsing and making LAN-to-LAN connections to remote networks.

## 1.2 Features of the Prestige 642M Series

Your Prestige is packed with a number of features that give it the flexibility to provide a complete networking solution for almost anyone.

#### Ease of Installation

Your Prestige is designed for quick, intuitive and easy installation. Your Prestige weighs very little and is extremely compact making it easy to position anywhere in your busy office.

#### High Speed Internet Access

The Prestige can support downstream transmission rates of up to 8Mbps and upstream transmission rates of 832 Kbps. The Prestige also supports rate management. Rate management allows ADSL subscribers to select an Internet access speed that best suit their needs and budget.

#### 10/100Mbps Fast Ethernet LAN Interface

The Prestige's 10/100M auto-negotiating LAN interface enables fast data transfer of either 10Mbps or 100Mbps, in either half-duplex or full-duplex mode, depending on your Ethernet network.

#### Protocols Supported

- ◆ PPP (Point-to-Point Protocol) Bridge link layer protocol.
- Transparently bridging for unsupported network layer protocols.

#### Networking Compatibility

Your Prestige is compatible with the major ADSL DSLAM (Digital Subscriber Line Access Multiplexer) providers making configuration extremely simple.

#### Multiplexing

The Prestige supports VC-based and LLC-based multiplexing.

#### Encapsulation

The Prestige supports PPP (RFC 2364 - PPP over ATM Adaptation Layer 5) and RFC 1483 encapsulation over ATM.

#### • Full Network Management

• Access SMT (System Management Terminal) through a telnet connection.

#### PAP and CHAP Security

The Prestige supports PAP (Password Authentication Protocol) and CHAP (Challenge Handshake Authentication Protocol). CHAP is more secure than PAP because the password is scrambled prior to transmission. PAP, on the other hand, is readily available on more platforms.

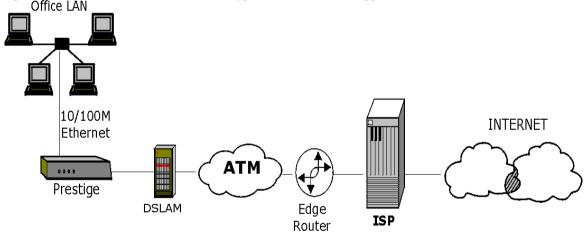
#### Filters

The Prestige has filtering functions that allow added network security and management.

#### 1.3 Applications for the Prestige 642M

#### 1.3.1 Internet Access

The Prestige is the ideal high-speed Internet access solution. Your Prestige supports the TCP/IP protocol, which the Internet uses exclusively. It is compatible with all major ADSL DSLAM (Digital Subscriber Line Access Multiplexer) providers. A DSLAM is a rack of ADSL line cards with data multiplexed into a backbone network interface/connection (e.g., T1, OC3, DS3, ATM or Frame Relay). Think of it as the equivalent of a modem rack for ADSL. A typical Internet Access application is shown below.



**Figure 1-1 Internet Access Application** 

#### 1.3.2 LAN to LAN Application

You can use the Prestige to connect two geographically dispersed networks over the ADSL line. A typical LAN-to-LAN application for your Prestige is shown as follows.

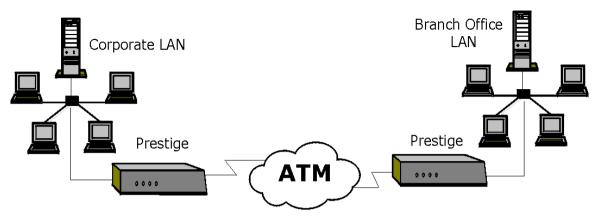


Figure 1-2 LAN-to-LAN Application

# Chapter 2 Hardware Installation & Initial Setup

This chapter describes the physical features of the Prestige and how to make the cable connections.

#### 2.1 Front Panel LEDs of the P642M

The LED indicators on the front panel indicate the operational status of the Prestige. The table below the figure describes the LED functions:

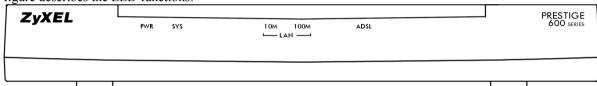


Figure 2-1 Front Panel of the P642M

**Table 2-1 Front Panel LED Description** 

	•
PWR	The PWR (power) LED is on when power is applied to the Prestige.
SYS	A steady on SYS (system) LED indicates the Prestige is on and functioning
	properly while an off SYS LED indicates that the system is not ready or has
	malfunctioned. The system is rebooting when the SYS LED is blinking.
LAN 10M	A steady light indicates a 10Mb Ethernet connection. The LED will blink when
	data is sent/received.
LAN 100M	A steady light indicates a 100Mb Ethernet connection. The LED will blink when
	data is sent/received.
ADSL	The ADSL LED is on when the Prestige is connected successfully to a DSLAM.
	The LED blinks when data is sent/received. The LED is off when the link is down.

#### 2.2 Rear Panel and Connections of the P642M

The following figure shows the rear panel connectors of your Prestige.

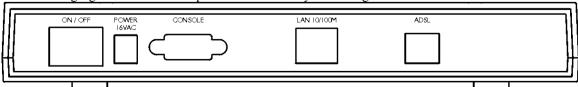


Figure 2-2 Rear Panel and Connections of the P642M

#### Step 1. Connecting the ADSL Line

Connect the Prestige directly to the wall jack using the included ADSL cable. Connect a microfilter(s) (see Figure 2-4 Connecting a Microfilter) between the wall jack and your telephone(s). Microfilter(s) act as low pass filters (voice transmission takes place in the 0 to 4KHz bandwidth). A Mircrofilter is an optional purchase.

#### Step 2. Connecting a Workstation to the Prestige 10/100M LAN port

Ethernet 10Base-T/100Base-T networks use Shielded Twisted Pair (STP) cable with RJ-45 connectors that look like a bigger telephone plug with 8 pins. Use the crossover cable (red tag) to connect your Prestige to a computer directly. Use straight through Ethernet cable (white tag) to connect to an external hub and then connect one end of a straight through Ethernet cable (white tag) from the hub to the NIC on the workstation.

#### Step 3. Connecting the Power Adapter to your Prestige

Connect the power adapter to the port labeled **POWER** on the rear panel of your Prestige.

#### Step 4. Connecting the Console Port

For the initial configuration of your Prestige, you need to use terminal emulator software on a workstation and connect it to the Prestige through the console port. Connect the 9-pin end of the console cable (9-pin to 25-pin console cable supplied) to the console port of the Prestige and the 25-pin end to a serial port (COM1, COM2 or other COM port) of your workstation. You can use an extension RS-232 cable if the enclosed one is too short

#### 2.3 Additional Installation Requirements

In addition to the contents of your package, there are other hardware and software requirements you need before you can install and use your Prestige. These requirements include:

- A computer with Ethernet 10Base-T/100Base-T NIC (Network Interface Card).
- A computer equipped with communications software (for example, Hyper Terminal in Win95) configured to the following parameters:
  - > VT100 terminal emulation.
  - > 9600 Baud rate.
  - No parity, 8 Data bits, 1 Stop bit.
  - Flow Control set to None

After the Prestige has been successfully connected to your network, you can make future changes to the configuration through telnet application.

### 2.4 Connecting a POTS Splitter

This is for the Prestige following the Full Rate (G.dmt) standard only. One major difference between ADSL and dial-up modems is the optional telephone splitter. This device keeps the telephone and ADSL signals separated, giving them the capability to provide simultaneous Internet access and telephone service on the same line. Splitters also eliminate the destructive interference conditions caused by telephone sets. The purchase of a POTS splitter is optional.

Noise generated from a telephone in the same frequency range as the ADSL signal can be disruptive to the ADSL signal. In addition the impedance of a telephone when off-hook may be so low that it shunts the

strength of the ADSL signal. A POTS splitter will filter the telephone signals before combining the ADSL and telephone signals transmitted and received. The issues of noise and impedance are eliminated with a single POTS splitter installation.

A telephone splitter is easy to install as shown in the following figure.

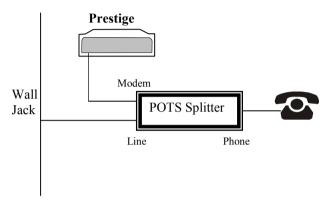


Figure 2-3 Connecting a POTS Splitter

- **Step 1.** Connect the side labeled "Phone" to your telephone.
- **Step 2.** Connect the side labeled "Modem" to your Prestige.
- **Step 3.** Connect the side labeled "Line" to the telephone wall jack.

## 2.5 Telephone Microfilters

Telephone voice transmissions take place in the lower frequency range, 0 - 4KHz, while ADSL transmissions take place in the higher bandwidth range, above 4KHz. A microfilter acts as a low-pass filter, for your telephone, to ensure that ADSL transmissions do not interfere with your telephone voice transmissions. The purchase of a telephone microfilter is optional.

- **Step 1.** Connect a phone cable from the wall jack to the single jack end of the Y- Connector.
- **Step 2.** Connect a cable from the double jack end of the Y-Connector to the "wall side" of the microfilter
- **Step 3.** Connect another cable from the double jack end of the Y-Connector to the Prestige.
- **Step 4.** Connect the "phone side" of the microfilter to your telephone as shown in the following figure.

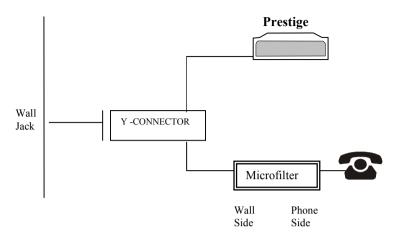


Figure 2-4 Connecting a Microfilter

## 2.6 Special Note for P642M ISDN Users.

Please note that section 2.4 "Connecting a POTS Splitter" and sections 2.5 "Telephone Microfilters" of this User's Guide do <u>not</u> apply for P642M ISDN users.

The following is an example installation for the Prestige with ISDN.

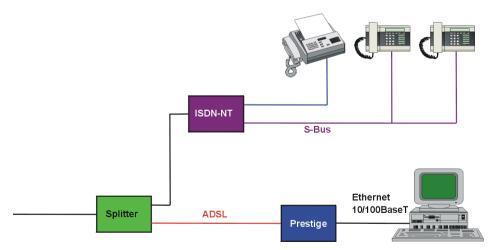


Figure 2-5 P642M with ISDN

#### 2.7 Power Up Your Prestige

At this point, you should have connected the console port, the ADSL line, the Ethernet port and the power port to the appropriate devices or lines. You can now apply power to the Prestige by turning the switch on.

#### Step 1. Initial Screen

When you power on your Prestige, it performs several internal tests as well as line initialization. After the initialization, the Prestige asks you to press [Enter] to continue, as shown below.

Figure 2-6 Power-On Display

#### Step 2. Entering Password

The login screen appears after you press [Enter], prompting you to type in your password, as shown below. For your first login, enter the default password **1234**. As you type the password, the screen displays a (X) for each character you type.

Please note that if there is no activity for longer than 5 minutes after you log in, your Prestige will automatically log you out and will display a blank screen. If you see a blank screen, press [Enter] to bring up the login screen again.

```
Enter Password : XXXX
```

Figure 2-7 Login Screen

2-6

#### 2.7.1 Prestige 642M SMT Menu Overview

The following figure gives you an overview of the various SMT menu screens of your Prestige.

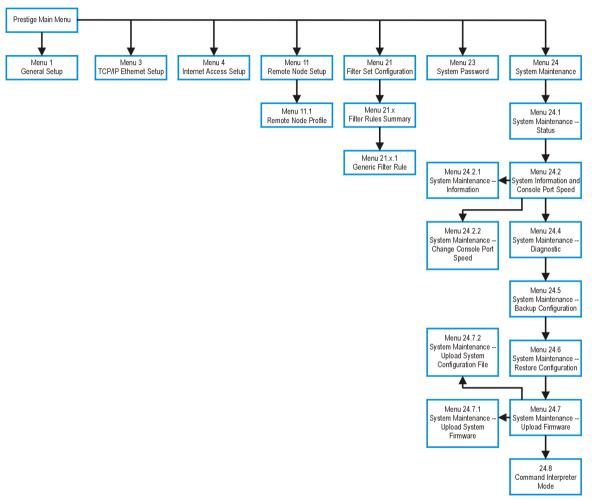


Figure 2-8 Prestige 642M SMT Menu Overview

#### 2.8 Navigating the SMT Interface

The SMT (System Management Terminal) is the interface that you use to configure your Prestige. Several operations that you should be familiar with before you attempt to modify the configuration are listed in the table below.

**Table 2-2 Main Menu Commands** 

Operation	Press/Read	Description
Move down to another menu	[Enter]	To move forward to a sub-menu, type in the number of the desired sub-menu and press [Enter].
Move up to a previous menu	[Esc]	Press the [Esc] key to move back to the previous menu.
Move to a "hidden" menu	Press the [Space bar] to change <b>No</b> to <b>Yes</b> then press [ENTER].	Fields beginning with "Edit" lead to hidden menus and have a default setting of <b>No</b> . Press the [SPACE BAR] to change <b>No</b> to <b>Yes</b> , then press [ENTER] to view a "hidden" menu.
Move the cursor	[Enter,] or [Up]/[Down] arrow keys	Within a menu, press [Enter] to move to the next field. You can also use the [Up]/[Down] arrow keys to view the previous and the next field, respectively.
Enter information	Fill in, or Press the [Space bar] to toggle	You need to fill in two types of fields. The first requires you to type in the appropriate information. The second allows you to cycle through the available choices by pressing the [Space] bar.
Required fields		All fields with the symbol must be filled in order be able to save the new configuration.
N/A fields	<n a=""></n>	Some of the fields in the SMT will show a <n a="">. This symbol refers to an option that is Not Applicable.</n>
Save your configuration	[Enter]	Save your configuration by pressing [Enter] at the message [Press ENTER to confirm or ESC to cancel]. Saving the data on the screen will take you, in most cases, to the previous menu.
Exit the SMT	Type 99, then press [Enter].	Type 99 at the Main Menu prompt and press [Enter] to exit the SMT interface.

After you enter the password, the SMT displays the Main Menu, as shown below.

```
Copyright (c) 1994 - 2000 ZyXEL Communications Corp.
Prestige 642 Main Menu

Getting Started
Advanced Management
1. General Setup
21. Filter Set Configuration
3. TCP/IP Ethernet Setup
23. System Password
4. Internet Access Setup
24. System Maintenance

Advanced Applications
11. Remote Node Setup

99. Exit

Enter Menu Selection Number:
```

Figure 2-9 SMT Main Menu

#### 2.8.1 System Management Terminal Interface Summary

**Table 2-3 Main Menu Summary** 

#	Menu Title	Description
1	General Setup	Use this information to set up your general information.
3	TCP/IP Ethernet Setup	Use this menu to set up your LAN connection.
4	Internet Access Setup	A quick and easy way to set up an Internet connection.
11	Remote Node Setup	Use this menu to set up the Remote Node for LAN-to-LAN
		connection, including Internet connection.
21	Filter Set Configuration	Use this menu to set up filters to provide security, etc.
23	System Password	Use this menu to change your password.
24	System Maintenance	This menu provides system status, diagnostics, software upload, etc.
99	Exit	To exit from SMT and return to a blank screen.

#### 2.9 Changing the System Password

The first thing you should do before anything else is to change the default system password by following the steps below.

- **Step 1.** Enter 23 in the Main Menu to open **Menu 23 System Password** as shown below.
- **Step 2.** When the Submenu 23 System Password appears, type in your existing system password, i.e., 1234, and press [Enter].

```
Menu 23 - System Password

Old Password= ****
New Password= ****
Retype to confirm= ****

Enter here to CONFIRM or ESC to CANCEL:
```

Figure 2-10 Menu 23.1 - System Password

- **Step 3.** Enter your new system password (up to 30 characters) and press [Enter].
- **Step 4.** Re-type your new system password for confirmation and press [Enter].

Note that as you type a password, the screen displays a (\*) for each character you type.

#### 2.10 General Setup

**Menu 1 - General Setup** contains administrative and system-related information.

To enter Menu 1 and fill in the required information, follow the steps below:

- **Step 1.** Enter 1 in the Main Menu to open **Menu 1 General Setup**.
- **Step 2.** The **Menu 1 General Setup** screen appears, as shown below. Fill in the required fields marked [?] and turn on the individual protocols for your applications, as explained in the following table.

```
Menu 1 - General Setup

System Name= ChangeMe
Location=
Contact Person's Name=

PPPOE Bridge= No

Press ENTER to Confirm or ESC to Cancel:
Press ENTER to Cancel:
```

Figure 2-11 Menu 1 - General Setup

**Table 2-4 General Setup Menu Fields** 

Field	Description	Example
System Name	Choose a descriptive name for identification purposes. This name can be up to 30 alphanumeric characters long. Spaces are not allowed; dashes "-" and underscores "_" are accepted.	P642M
Location (optional)	Enter the geographic location (up to 31 characters) of your Prestige.	MyHouse
Contact Person's Name (optional)	Enter the name (up to 30 characters) of the person in charge of this Prestige.	JohnDoe
PPPoE Bridge	Enable PPPoE by setting PPPoE Bridge= Yes. Note: when PPPoE Bridge= Yes then, in Menu 3, the DHCP= Server. Disable PPPoE by setting PPPoE Bridge= No. (this is the default setting). When PPPoE Bridge= No then, in Menu 3, the default for DHCP= Server Inact.	Yes No (default)

# Chapter 3 Internet Access

This chapter shows you how to configure the LAN as well as the WAN of your Prestige for Internet access.

#### 3.1 Factory Ethernet Defaults

The Ethernet parameters of the Prestige are preset in the factory with the following values:

1. IP address of 192.168.1.1 with subnet mask of 255.255.255.0 (24 bits).

These parameters should work for the majority of installations. If you wish to change the factory defaults or to learn more about TCP/IP then please read on.

#### 3.2 TCP/IP Parameters

#### 3.2.1 IP Address and Subnet Mask

Just as houses on the same street share a common street name so too do computers on the same LAN share a common network number.

Where you obtain your network number depends on your particular situation. If the ISP or your network administrator assigns you a block of registered IP addresses, follow their instructions in selecting the IP addresses and the subnet mask.

The subnet mask specifies the network number portion of an IP address. Your Prestige automatically computes the subnet mask based on the IP address that you entered. You do not need to change the subnet mask computed by the Prestige unless you are instructed to do so.

#### 3.2.2 Private IP Addresses

Every machine on the Internet must have a unique address. If your networks are isolated from the Internet, e.g., only between your two branch offices, you can assign any IP addresses to the hosts without problems. However, the Internet Assigned Numbers Authority (IANA) has reserved the following three blocks of IP addresses specifically for private networks:

```
10.0.0.0 - 10.255.255.255
172.16.0.0 - 172.31.255.255
192.168.0.0 - 192.168.255.255
```

You can obtain your IP address from the IANA, from an ISP or assigned from a private network. If you belong to a small organization and your Internet access is through an ISP then ISP can provide you with the Internet addresses for your local networks. On the other hand, if you are part of a much larger organization then you should consult your network administrator for the appropriate IP addresses.

**Note:** Regardless of your particular situation, do not create an arbitrary IP address; always follow the guidelines above. For more information on address assignment, please refer to RFC 1597, *Address Allocation for Private Internets* and RFC 1466, *Guidelines for Management of IP Address Space*.

Internet Access 3-1

#### 3.3 TCP/IP Ethernet Setup

You will now use Menu 3 to configure your Prestige for TCP/IP.

To edit Menu 3, enter 3 to open the **Menu 3 - TCP/IP Setup** from the Main Menu.

```
Menu 3 - Ethernet TCP/IP & DHCP Setup

DHCP= Server Inact.
Configuration:
    Client IP Pool Starting Address= 192.168.1.33
    Size of Client IP Pool= 5
    Primary DNS Server= 0.0.0.0
    Secondary DNS Server= 0.0.0.0

TCP/IP Setup:
    IP Address= 192.168.1.1
    IP Subnet Mask= 255.255.255.0

Press ENTER to Confirm or ESC to Cancel:
Press Space Bar to Toggle.
```

#### Figure 3-1 Menu 3 - TCP/IP Ethernet Setup

Follow the instructions in the following table to configure TCP/IP parameters for the Ethernet port.

Table 3-1 TCP/IP Ethernet Setup Menu Fields

Field	Description	Example
DHCP	If the DHCP field is set to <b>Server</b> then your Prestige can assign IP addresses, an IP default gateway and DNS servers to Windows 95, Windows NT and other systems that support the DHCP client. <b>Server</b> is the default when, in menu 1, <b>PPPOE=Yes</b> .	Server
	If set to <b>None</b> , the DHCP server will be disabled.	None
	Server Inact. inactivates the server. This option is available only when, in menu 1, the setting for PPPoE Bridge= No. You cannot toggle this field to Server Inact. directly from Menu 3. Server Inact. is the default when, in menu 1, PPPoE=No.	Server Inact.
	When DHCP = Server Inact. then the Client IP Pool Starting Address, Size of Client IP Pool, Primary DNS Server and Secondary DNS Server have N/A fields.	
Configuration:	When DHCP is used, that is <b>DHCP= Server</b> , the following items need to be set:	
	This field specifies the first of the contiguous addresses in the IP address pool.	192.168.1.33

3-2 Internet Access

Size of Client IP Pool	This field specifies the size or count of the IP address pool.	5
-	Enter the IP addresses of the DNS servers. The DNS servers are passed to the DHCP clients along with the IP address and the subnet	0.0.0.0
	mask.	
Secondary		0.0.0.0
DNS Server		
TCP/IP Setup		
IP Address	Enter the (LAN) IP address of your Prestige in dotted decimal	192.168.1.1
	notation.	(default)
IP Subnet Mask	Your Prestige will automatically calculate the subnet mask based on	255.255.255.0
	the IP address that you assign. Unless you are implementing	
	subnetting, use the subnet mask computed by the Prestige.	
When you have	completed this menu, press [Enter] at the prompt [Press ENTER to Co	onfirm] to

save your configuration, or press [Esc] at any time to cancel.

#### **LANs & WANs** 3.4

A LAN (Local Area Network) is a computer network limited to the immediate area, usually the same building or floor of a building. A WAN (Wide Area Network), on the other hand is an outside connection to another network or the Internet.

#### 3.4.1 LANs, WANs and the Prestige

The actual physical connection determines whether the Prestige ports are LAN or WAN ports. There are two separate IP networks, one inside, the LAN network; the other outside, the WAN network as shown next.

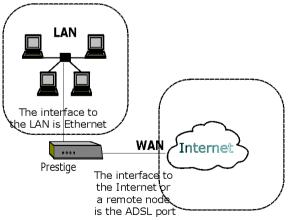


Figure 3-2 LAN & WAN

Internet Access 3-3

#### 3.5 VPI & VCI

Be sure to use the correct Virtual Path Identifier (VPI) and Virtual Channel Identifier (VCI) numbers supplied by the telephone company. The valid range for the VPI is 1 to 255 and for the VCI is 32 to 65535 (0 to 31 is reserved for local management of ATM traffic). Please see the *VPI & VCI Appendix* for more information

#### 3.6 Multiplexing

There are two conventions to identify what protocols the virtual circuit (VC) is carrying. Be sure to use the multiplexing method required by your ISP.

#### 3.6.1 VC-based multiplexing

In this case, by prior mutual agreement, each protocol is assigned to a specific virtual circuit, e.g., VC1 carries IP, VC2 carries IPX, etc. VC-based multiplexing may be dominant in environments where dynamic creation of large numbers of ATM VCs is fast and economical.

#### 3.6.2 LLC-based multiplexing

In this case one VC carries multiple protocols with protocol identifying information being contained in each packet header. Despite the extra bandwidth and processing overhead, this method may be advantageous if it is not practical to have a separate VC for each carried protocol, e.g., if charging heavily depends on the number of simultaneous VCs.

#### 3.7 Encapsulation

Be sure to use the encapsulation method required by your ISP. The Prestige supports the following methods.

#### 3.7.1 PPP

Please refer to RFC 2364 for more information on PPP over ATM Adaptation Layer 5 (AAL5). Refer to RFC 1661 for more information on PPP.

#### 3.7.2 RFC 1483

RFC 1483 describes two methods for Multiprotocol Encapsulation over ATM Adaptation Layer 5 (AAL5). The first method allows multiplexing of multiple protocols over a single ATM virtual circuit (LLC-based multiplexing) and the second method assumes that each protocol is carried over a separate ATM virtual circuit (VC-based multiplexing). Please refer to the RFC for more detailed information.

#### 3.8 Internet Access Configuration

Menu 4 allows you to enter the Internet Access information in one screen. Menu 4 is actually a simplified setup for one of the remote nodes that you can access in Menu 11. Before you configure your Prestige for Internet access, you need to collect your Internet account information from your ISP and telephone company.

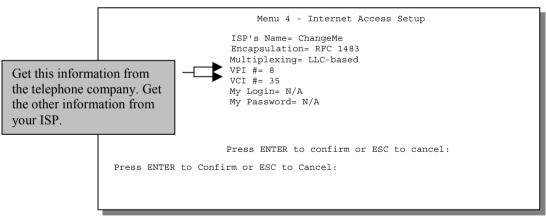
Use the following table to record your Internet Account Information. Note that if you are using PPP then the only ISP information you need is a login name and password.

3-4 Internet Access

**Table 3-2 Internet Account Information** 

Internet Account Information	Write your account information here	
Telephone Company Information		
VPI (Virtual Path Identifier)	_	
VCI (Virtual Channel Identifier)	_	
	ISP Information	
Login Name	_	
Password for ISP authentication	_	
Type of Multiplexing	_	
Type of Encapsulation	_	

From the Main Menu, enter 4 to go to **Menu 4 - Internet Access Setup**, as displayed below. The following table contains instructions on how to configure your Prestige for Internet access.



**Figure 3-3 Internet Access Setup** 

Internet Access 3-5

**Table 3-3 Internet Access Setup Menu Fields** 

Field	Description	Options/E.G.
ISP's Name	Enter the name of your Internet Service Provider, e.g., myISP. This information is for identification purposes only.	e.g., MyISP
Encapsulation	Press the [spacebar] to select the method of encapsulation used by your ISP. Please see section 3.7 for related information.	PPP RFC 1483
Multiplexing	Press the [Space Bar] to select the method of multiplexing used by your ISP - either VC-based or LLC-based.	VC-based LLC-based
VPI#	Enter the Virtual Path Identifier (VPI) that the telephone company gives you.	e.g., 0
VCI#	Enter the Virtual Channel Identifier (VCI) that the telephone company gives you.	e.g., 33
My Login	Enter the login name that your ISP gives you.	e.g., tarbuck
My Password	Enter the password associated with the login name above.	*****

3-6 Internet Access

# Chapter 4 Remote Node Configuration

This chapter shows you how to configure a remote node.

A remote node is required for placing calls to a remote gateway. A remote node represents both the remote gateway and the network behind it across a WAN connection. Note that when you use Menu 4 to set up Internet access, you are actually configuring one of the remote nodes.

# 4.1 Remote Node Setup

This section describes the protocol-independent parameters for a remote node.

#### 4.1.1 Remote Node Profile

To configure a remote node, follow these steps:

- **Step 1.** From the Main Menu, select Menu 11 Remote Node Setup.
- **Step 2.** When Menu 11 appears, as shown below, enter the number of the remote node that you wish to configure.

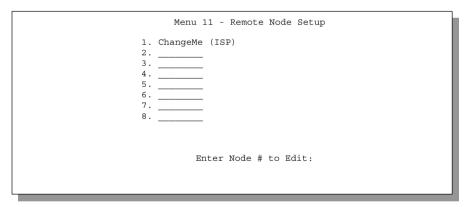


Figure 4-1 Menu 11- Remote Node Setup

When **Menu 11.1 - Remote Node Profile** appears fill in the fields as described in the table that follows to define this remote profile. The Remote Node Profile Menu Fields table shows you how to configure the Remote Node Menu.

# 4.1.2 Encapsulation & Multiplexing Scenarios

For Internet Access you should use the encapsulation and multiplexing methods used by your ISP. For a LAN-to-LAN application, e.g., branch office and corporate headquarters, prior mutual agreement on methods used is necessary because there is no mechanism to automatically determine encapsulation/multiplexing. Selection of which encapsulation and multiplexing methods to use depends on

how many VCs you have and how many different network protocols you need. Here are some examples of combinations.

#### Scenario 1. One VC, Multiple Protocols

**PPP** (RFC 2364) encapsulation with **VC-based** multiplexing is the best combination because the extra protocol identifying headers that **LLC-based** multiplexing uses is unneeded. The **PPP** protocol already contains this information

#### Scenario 2. One VC, One Protocol (IP)

Select **RFC-1483** encapsulation with VC-based multiplexing requires the least amount of overhead (0 octets). However, if there is a potential need for multiple protocol support in the future, it may be safer to select **PPP** encapsulation instead of **RFC-1483**, so you don't need to reconfigure either machine when the time comes.

#### Scenario 3. Multiple VCs

If you have an equal number (or more) of VCs than the number of protocols, then select **RFC-1483** encapsulation and **VC-based** multiplexing.

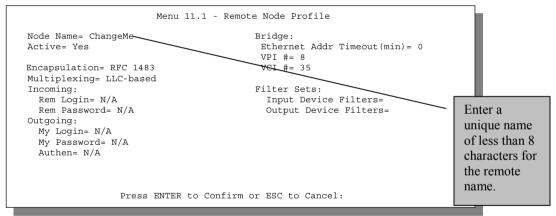


Figure 4-2 Menu 11.1 - Remote Node Profile

**Table 4-1 Remote Node Profile Menu Fields** 

Field	Description	Options	
Rem Node Name	This is a required field ([?]). Enter a descriptive name for the remote node, for example, Corp. This field can be up to eight characters. This name must be unique from any other remote node name.		
Active	Press the spacebar to toggle between <b>Yes</b> and <b>No</b> . Inactive nodes are displayed with a minus sign (-) at the beginning of the name in Menu 11.		
Encapsulation=	PPP refers to RFC 2364, "PPP Encapsulation over ATM Adaptation Layer 5". If RFC 1483 ("Multiprotocol Encapsulation over ATM Adaptation Layer 5") is selected, then the Rem Login, Rem Password, My Login, My Password, Edit PPP Options and Authen fields will not be applicable (N/A).		
Multiplexing=	Press the spacebar to the select the multiplexing method.	VC-based	
		LLC-based	
Incoming:			
Rem Login Name	Enter the login name that this remote node will use when it calls your Prestige.		
	The login name in this field combined with the Rem Node Password will be used to authenticate this node.		
Rem Password	Rem Password Enter the password used when this remote node calls your Prestige.		
Outgoing:			
My Login	gin Enter the login name for your Prestige when it calls this remote node.		
My Password	rd Enter the password for your Prestige when it calls this remote node.		
Authen	This field sets the authentication protocol used for outgoing calls.		
	CHAP/PAP - Your Prestige will accept either CHAP or PAP when requested by this remote node.	CHAP/PAP	
	CHAP - accept CHAP only.	СНАР	
	PAP - accept PAP only.	PAP	

Field	Description	Options
Bridge		
Ethernet Addr Timeout (min)	In this field, enter the time (number of minutes) that you wish your Prestige 642 to retain the Ethernet Addr information in its internal tables while the line is down. If this information is retained, your Prestige 642 will not have to recompile the tables when the line is brought back up.	
VPI#	Select a different PVC by changing the VPI, VCI numbers. Enter the Virtual Path Identifier (VPI) number for this PVC.	
VCI#	Enter the Virtual Channel Identifier (VCI) number for this PVC.	
Filter Sets:	Specify the filter set(s) to apply to the incoming and outgoing traffic between this remote node and the Prestige. You can specify up to 4 filter sets separated by comma, e.g., 1, 5, 9, 12, in each filter field. The default is no filters. Note that spaces are accepted in this field. For more information on defining the filters, see the chapter on <i>Filter Configuration</i> .	
Input Device Filters=	Specify the incoming filter sets here.	
Output Device Filters=	Specify the outgoing filter sets here.	
Once you have completed filling in Menu 11.1 – Remote Node Profile, press [Enter] at the message [Press ENTER to Confirm] to save your configuration or press [Esc] at any time to cancel.		

Remote Node Configuration

# Chapter 5 Filter Configuration

This chapter shows you how to create and apply filter(s).

# 5.1 About Filtering

Your Prestige uses filters to decide whether or not to allow passage of a packet. Data filters are divided into incoming and outgoing filters, depending on the direction of the packet relative to a port. These filters are further subdivided into device and protocol filters, which are discussed later. The Prestige 642M ADSL Bridge has device filters only. Device filters are applied to raw packets that appear on the wire. They are applied at the point when the Prestige is receives and sends packets; i.e. the interface. The interface can be an Ethernet, or any other hardware port.

The following sections describe how to configure filter sets.

# The Filter Structure of the Prestige

A filter set consists of one or more filter rules. Usually, you would group related rules. The Prestige allows you to configure up to twelve filter sets with six rules in each set, for a total of 72 filter rules in the system. The following diagram illustrates the logic flow when executing a filter rule.

Filter Configuration 5-1

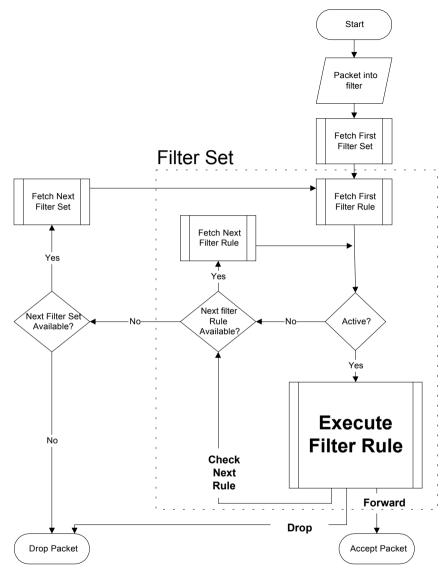


Figure 5-1 Filter Rule Process

You can apply up to four filter sets to a particular port to block multiple types of packets. With each filter set having up to six rules, you can have a maximum of 24 rules active for a single port.

5-2 Filter Configuration

# 5.2 Configuring a Filter Set

To configure filter sets or a filter set, follow the procedure below.

Step 1. Enter 21 from the Main Menu to open Menu 21 - Filter Set Configuration.

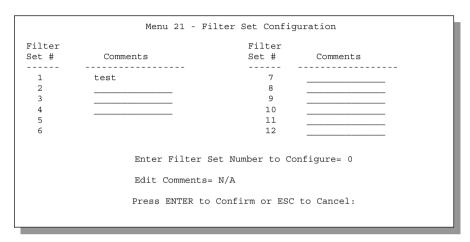


Figure 5-2 Menu 21 - Filter Set Configuration

- **Step 2.** Enter the index of the filter set you wish to configure (no. 1-12) and press [Enter].
- **Step 3.** Enter a descriptive name or comment in the Edit Comments field and press [Enter].
- Step 4. Press [Enter] at the message "Press ENTER to Confirm or ESC to Cancel" to open Menu 21.1 Filter Rules Summary.

Filter Configuration 5-3

```
Menu 21.1 - Filter Rules Summary

# A Type Filter Rules M m n

1 Y Off=128, Len=4, Mask=789abcde, Value=789abcde N D F
2 N
3 N
4 N
5 N
6 N

21

Enter Filter Rule Number (1-6) to Configure:
```

Figure 5-3 Filter Rules Summary

# 5.2.1 Filter Rules Summary Menu

This screen shows a summary of the existing rules in an example filter set. The following tables contain a brief description of the abbreviations used in **Menu 21.1**.

Table 5-1 Abbreviations Used in the Filter Rules Summary Menu

Abbreviations	Description	Display
#	Refers to the filter rule number (1-6).	
A	Refers to Active.	[Y] means the filter rule is active.
		[N] means the filter rule is inactive.
Туре	Refers to the type of filter rule.	[GEN] for Generic.
	This shows GEN for generic, meaning device filter rule.	
Filter Rules	The filter rule parameters are displayed here (see below).	
M	Refers to More.	[Y]
	[Y] means an action can not yet be taken as there are more rules to check, which are concatenated with the present rule to form a rule chain. When the rule chain is complete an action can be taken.	[N]

5-4 Filter Configuration

Abbreviations	Description	Display
	[N] means you can now specify an action to be taken i.e., forward the packet, drop the packet or check the next rule. For the latter, the next rule is independent of the rule just checked.	
	If More is <b>Yes</b> , then <b>Action Matched</b> and <b>Action Not Matched</b> will be <b>N/A</b> .	
m	Refers to Action Matched.	[F] means to forward the packet.
	[F] means to forward the packet	[D] means to drop the packet.
	immediately and skip checking the remaining rules.	[N] means check the next rule.
n	Refers to Action Not Matched.	[F] means to forward the packet.
	[F] means to forward the packet	[D] means to drop the packet.
	immediately and skip checking the remaining rules.	[N] means check the next rule.

The protocol dependent filter rules abbreviations are listed as follows:

• If the filter type is GEN (generic, i.e., device), then the abbreviations listed in the following table are used.

Table 5-2 Abbreviations Used if Filter Type Is GEN

Abbreviation	Description
Off	Offset
Len	Length

Refer to the next section for information on configuring filter rules.

# 5.3 Configuring a Filter Rule

To configure a filter rule, enter its number in **Menu 21.1 - Filter Rules Summary** and press [Enter]. There is one type of filter rule, **Device** for the P642M ADSL Bridge.

#### 5.3.1 Generic Filter Rule

This section shows you how to configure a generic filter rule.

For generic rules, the Prestige treats a packet as a byte stream. You specify the portion of the packet to check with the Offset (from 0) and the Length fields, both in bytes. The Prestige applies the Mask (bitwise ANDing) to the data portion before comparing the result against the Value to determine a match. The Mask and Value are specified in hexadecimal numbers. Note that it takes two hexadecimal digits to

Filter Configuration 5-5

represent a byte. If the length is four, for example, then the value in either field will take 8 digits (e.g., FFFFFFFF).

To configure a generic rule, select Generic Filter Rule in the Filter Type field and press [Enter] to open **Menu 21.1.2 - Device Filter Rule**, as shown next.

```
Menu 21.1.2 - Generic Filter Rule

Filter #: 1,2

Active= No
Offset= 0
Length= 0
Mask= N/A
Value= N/A
Value= N/O
More= No Log= None
Action Matched= Check Next Rule
Action Not Matched= Check Next Rule
Press ENTER to Confirm or ESC to Cancel:

Press Space Bar to Toggle.
```

Figure 5-4 Menu 21.1.2 - Generic Filter Rule

The following table describes the fields in the Generic Filter Rule Menu.

Table 5-3 Generic Filter Rule Menu Fields

Field	Description	Option
Filter #	This is the filter set, filter rule co-ordinates, i.e., 2,3 refers to the second filter set and the third filter rule of that set.	
Active	Select <b>Yes</b> to turn on the filter rule.	Yes/No
Offset	Enter the starting byte of the data portion in the packet that you wish to compare. The range for this field is from 0 to 255.	Default = 0
Length	Enter the byte count of the data portion in the packet that you wish to compare. The range for this field is 0 to 8.	Default = 0
Mask	Enter the mask (in Hexadecimal) to apply to the data portion before comparison.	
Value	Enter the value (in Hexadecimal) to compare with the data portion.	
More	If yes, a matching packet is passed to the next filter rule before an action is taken; else the packet is disposed of according to the action fields.	Yes / N/A
	If More is <b>Yes</b> , then Action Matched and Action Not Matched will be <b>N/A</b> .	

Field	Description	Option
Log	Select the logging option from the following:	
	• None – No packets will be logged.	None
	<ul> <li>Action Matched - Only packets that match the rule parameters will be logged.</li> </ul>	Action Matched
	<ul> <li>Action Not Matched - Only packets that do not match the rule parameters will be logged.</li> </ul>	Action Not Matched
	● Both – All packets will be logged.	Both
Action Matched	Select the action for a matching packet.	Check Next Rule
		Forward
		Drop
Action Not	Select the action for a packet not matching the rule.	Check Next Rule
Matched		Forward
		Drop

Once you have completed filling in Menu 21.1.2 - Generic Filter Rule, press [Enter] at the message [Press Enter to Confirm] to save your configuration or press [Esc] to cancel. This data will now be displayed on Menu 21.1 - Filter Rules Summary.

# 5.4 Example Filter

Let's look at an example filter. Please see our supporting disk for more example filters.

- **Step 1.** Enter **21** from the Main Menu to open **Menu 21 Filter Set Configuration**.
- **Step 2.** Enter the index of the filter set you wish to configure (in this case, 1) and press [ENTER].
- **Step 3.** Enter a descriptive name or comment in the **Edit Comments** field (in this case test) and press [ENTER].
- **Step 4.** Press [ENTER] at the message: [Press ENTER to confirm] and to open **Menu 21.1 Filter Rules Summary**.
- **Step 5.** Enter **1** to configure the first filter rule (the only filter rule of this set). Make the entries in this menu as shown in the following figure.

Filter Configuration 5-7

This is the length (in bytes) of the data portion in the packet that you want to compare.

The Mask is applied to the data portion before comparing the result against the Value to determine a match. It is specified in hexadecimal, and it takes two hexadecimal digits to represent a byte i.e., Length is 4, therefore there are 8 hex numbers.

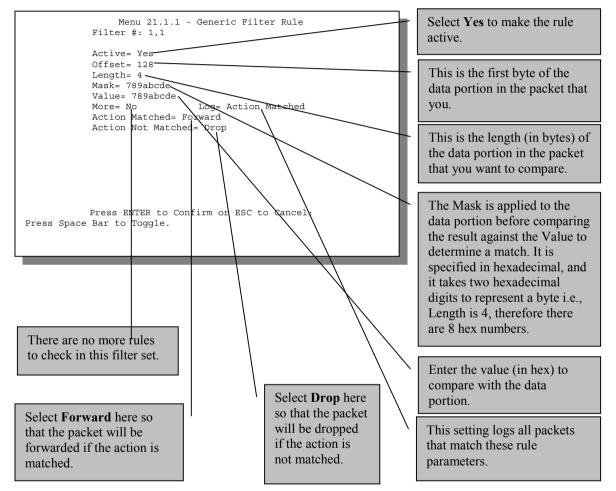


Figure 5-5 Example Filter - Menu 21.1.1

Press [ENTER] to confirm and you will see the following screen. Note that there is only one filter rule in this set

5-8 Filter Configuration

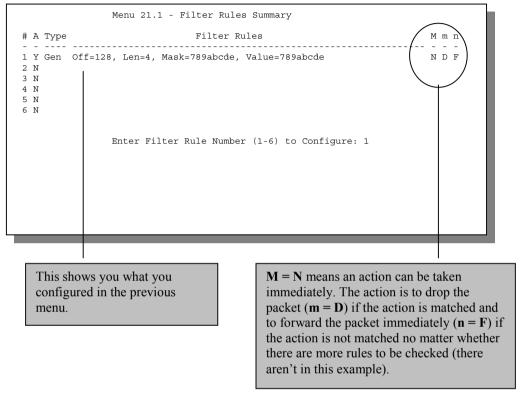


Figure 5-6 Example Filter Rules Summary - Menu 21.1

After you create the filter set you must apply it.

# 5.5 Applying a Filter

This section shows you where to apply the filter(s) after you design it (them).

#### 5.5.1 Remote Node Filters

Go to **Menu 11.1** (shown next) and enter the number(s) of the filter set(s) as appropriate. You can cascade up to four filter sets by entering their numbers separated by commas.

Filter Configuration 5-9

```
Menu 11.1 - Remote Node Profile
Rem Node Name= nodename
                                 Bridge:
Active= Yes
                                   Ethernet Addr Timeout(min) = 0
                                   VPI #= 8
                                   VCI #= 35
Encapsulation= RFC 1483
Multiplexing= LLC-based
                                 Filter Sets:
Incoming:
  Rem Login= N/A
                                   Input Device Filters=>
  Rem Password= N/A
                                   Output Device Filters=
Outgoing:
  My Login= N/A
  My Password= N/A
                                                                            Apply a filter
  Authen= N/A
                                                                            by entering
                                                                            the filter set
                                                                            number here.
           Enter here to CONFIRM or ESC to CANCEL:
```

Figure 5-7 Filtering Remote Node Traffic

5-10 Filter Configuration

# Chapter 6 System Maintenance

This chapter covers the diagnostic tools that help you to maintain your Prestige.

The diagnostic tools include updates on system status, port status, log and trace capabilities and upgrades for the system software. This chapter describes how to use these tools in detail.

[Enter] 24 in the main menu to open **Menu 24 - System Maintenance**, as shown below.

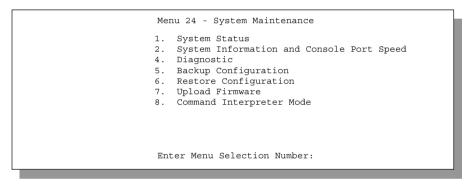


Figure 6-1 Menu 24 - System Maintenance

# 6.1 System Status

The first selection, System Status, gives you information on the status and statistics of the ports, as shown below. System Status is a tool that can be used to monitor your Prestige. Specifically, it gives you information on your ADSL line status, number of packets sent and received.

To get to the System Status, enter number 24 view Menu 24 - System Maintenance. From this menu, select number 1, System Status. There are two commands in Menu 24.1 - System Maintenance - Status. Entering 1 resets the counters and ESC takes you back to the previous screen.

The table below describes the fields present in **Menu 24.1 - System Maintenance - Status**. It should be noted that these fields are READ-ONLY and are for diagnostic purposes.

Please note that displaying this screen degrades system performance.

Node-Lnl	Status T	xPkts	RxPkts	Errors	Tx B/s	Rx B/s	Up Time
1-1483	Up	211	0	0	222	0	2:15:16
2	N/A	0	0	0	0	0	0:00:00
3	N/A	0	0	0	0	0	0:00:00
4	N/A	0	0	0	0	0	0:00:00
5	N/A	0	0	0	0	0	0:00:00
6	N/A	0	0	0	0	0	0:00:00
7	N/A	0	0	0	0	0	0:00:00
8	N/A	0	0	0	0	0	0:00:00
Ethernet: WAN: Status: 10M/Full Duplex Tx Pkts: 1583 Line Status: Up Collisions: 0 Rx Pkts: 1521 Upstream Speed: 608 kbps							
Downstream Speed: 4000 kbps CPU Load = 4.25%							

Figure 6-2 Menu 24.1 - System Maintenance - Status

The following table describes the fields present in Menu 24.1 - System Maintenance - Status.

Table 6-1 System Maintenance - Status Menu Fields

	able 6-1 System Maintenance - Status Menu Fields		
Field	Description		
Node-Lnk	This is the remote node index number and link type. Link types are:		
	PPP and 1483		
Status	Shows the status of the remote node.		
TxPkts	The number of packets transmitted to this remote node.		
RxPkts	The number of packets received from this remote node.		
Errors	The number of error packets on this connection.		
Tx B/s	Shows the transmission rate in bytes per second.		
Rx B/s	Shows the receiving rate in bytes per second.		
Up Time	Time this channel has been connected to the remote node.		
Ethernet			
Status	Shows the current status of the LAN.		
Tx Pkts	The number of transmitted packets to the LAN.		
Rx Pkts	The number of received packets from the LAN.		
Collision	Number of collisions.		
WAN			
Line Status	Shows the current status of the ADSL line which can be <b>Up</b> , <b>Down</b> , <b>Wait for Init</b> or <b>Initializing</b> .		
Upstream Speed	Shows the ADSL line upstream speed.		
Downstream Speed	Shows the ADSL line downstream speed.		
CPU Load	Specifies the percentage of CPU utilization.		
Press Command			
1 - Reset Counters	Press 1 to reset all the above statistics to 0.		
ESC - Exit	Press ESC to go back to Menu 24.		

# 6.2 System Information and Console Port Speed

Select option 2 to reach Menu 24.2 System Information and Console Port Speed as shown below:

```
Menu 24.2 - System Information and Console Port Speed

1. System Information
2. Console Port Speed

Please enter selection:
```

Figure 6-3 System Information and Console Port Speed

## 6.2.1 System Information

Press 1 to display the next screen, **Menu 24.2.1 - System Maintenance - Information.** This menu details current information as it relates to your Prestige.

```
Menu 24.2.1 - System Maintenance - Information

Name: ChangeMe
Routing:BRIDGE
ZyNOS S/W Version: V2.50(AR.0) | 11/16/2000
ADSL Chipset Vendor: Alcatel, Version 3.6.70
Standard: Multi-Mode

LAN
Ethernet Address:00:a0:c5:01:23:45
IP Address: 192.168.1.1
IP Mask: 255.255.255.0
DHCP: Server Inact.

Press ESC or RETURN to Exit:
```

Figure 6-4 System Maintenance - Information

Table 6-2 Fields in System Maintenance - Information

Field	Description	
Name	Displays the system name of your Prestige. This information can be modified in <b>Menu 1 - General Setup</b> .	
ZyNOS S/W Version	Refers to the ZyNOS (ZyXEL Network Operating System) software version and date created. Note that M refers to Modem. ZyNOS is a registered trademark of ZyXEL Communications Corporation.	
ADSL Chipset Vendor	Displays the vendor of the ADSL chipset and ADSL bridge software version.	
Standard:	Displays the Standard.	
Ethernet Address	Refers to the Ethernet MAC (Media Access Control) of your Prestige.	
IP Address	This is the IP address of the Prestige in dotted decimal notation.	
IP Mask	This shows the subnet mask of the Prestige.	
DHCP	This default field is <b>Server Inact.</b> for this model.	

## 6.2.2 Console Port Speed

You can change the speed of the console port through **Menu 24.2.2 - Console Port Speed**. Your Prestige supports 9600 (default), 19200, 38400, 57600, and 115200 bps for the console port. Use the space bar to select the desired speed in Menu 24.2.2, as shown in the following figure.

```
Menu 24.2.2 - System Maintenance - Change Console Port Speed

Console Port Speed: 9600

Press ENTER to Confirm or ESC to Cancel:

Press Space Bar to Toggle.
```

Figure 6-5 Menu 24.2.2 - System Maintenance - Console Port Speed

# 6.3 Diagnostic

The diagnostic facility allows you to test the different aspects of your Prestige to determine if it is working properly. **Menu 24.4** allows you to choose among various types of diagnostic tests to evaluate your system, as shown.

```
Menu 24.4 - System Maintenance - Diagnostic

ADSL System

1. Reset ADSL 21. Reboot System
22. Command Mode

TCP/IP
12. Ping Host

Enter Menu Selection Number:

Host IP Address= N/A
```

Figure 6-6 Menu 24.4 - System Maintenance - Diagnostic

Follow the procedure below to get to Diagnostic.

**Step 1.** From the Main Menu, enter 24 to open **Menu 24 - System Maintenance**.

Step 2. From this menu, enter 4 to open Menu 24.4 - System Maintenance - Diagnostic.

The following table describes the diagnostic tests available in **Menu 24.4** for your Prestige and the connections.

**Table 6-3 System Maintenance Menu Diagnostic** 

Field	Description	
Reset ADSL	This command re-initializes the ADSL link to the telephone company.	
Ping Host	This diagnostic test pings the host, which determines the functionality of the TCP/IP protocol on both systems and the links in between.	
Reboot System	This option reboots the Prestige.	
Command Mode	This option allows you to enter the command mode. This mode allows you to diagnose and test your Prestige using a specified set of commands.	

#### 6.4 A Note about Filenames

The configuration file (often called the romfile or romfile-0) contains the factory default settings in the menus such as password, DHCP Setup, TCP/IP Setup etc. It arrives from ZyXEL with a name of P642M.rom or something similar. Once you have customized the Prestige's setting, they can be saved back to your computer under a filename of your choosing. Choose something meaningful, e.g. "MyP642M.cfg". The ZyNOS firmware file (sometimes referred to as the ras file) is the file that contains the ZyXEL Network Operating System firmware and usually is the router model name with a \*.bin extension, e.g., P642M bin

With serial (Xmodem) transfer and many ftp and tftp clients (see next), the filenames on the PC are your choice.

ftp> put P642M.bin ras

This is a sample ftp session showing the transfer of the your computer "P642M.bin" to the Prestige.

ftp>get rom-0 MyP642M.cfg

This is a sample ftp session saving the current configuration to the file MyP642M.cfg on your computer.

If your [t]ftp client does not allow you to have a destination filename different from the source, you will need to rename them, as the Prestige only recognizes "rom-0" and "ras". Be sure you keep unaltered copies of both files for later use

The following table is a summary. Please note that the internal filename refers to the filename on the Prestige and the external filename refers to the filename <u>not</u> on the Prestige, i.e., on your workstation, local network or ftp site and so the name (but not the extension) will vary. The AT command is the command you enter after you press "Y" when prompted in the SMT menu to go into debug mode.

Internal Filename	Description	External Filename	FTP Command Example
ras	This is the firmware filename for all Prestige models.	*.bin	put P642M.bin ras
rom-0	The rom-0 configuration file is the entire factory configuration file. It includes rom-0, default settings, file system, log, etc. Uploading the rom-0 file replaces the entire ROM file system, including your Prestige configurations, system-related data (including the baud rate and default password), the error log and the trace log.	*.rom	put P642M.rom rom-0

Table 6-4 Filenames

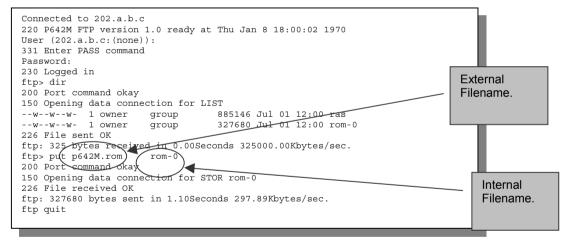


Figure 6-7 External and Internal Filenames

Note: Always refer to the ZyNOS F/W Version field in Menu 24.2.1 to verify your current firmware version.

## 6.4.1 Firmware Development

It is important to upgrade your firmware regularly, especially if there are problems. If you discover an unexpected behavior, or bug, see if your problem is mentioned in the release notes. Load it according to instructions (e.g., see if the default configuration file is needed also). If the problem still exists, e-mail or call tech support.

# 6.5 Backup Configuration

# 6.5.1 Backup using the Console Port

Option **5** from **Menu 24 – System Maintenance** allows you to save the current Prestige configuration file to your workstation. Backup is highly recommended once your Prestige is functioning properly. You can perform the backup either through an FTP or TFTP client program (preferred method) or through the RS-232 console port (in the event of the network being down). Backup via the console port under normal conditions is not recommended since FTP or TFTP is faster. Any serial communications program should work fine; however, you must use the XMODEM protocol to perform the download/upload.

#### **Step 1.** Go to menu 24.5.

```
Ready to backup Configuration via Xmodem.
Do you want to continue (y/n):
```

#### Figure 6-8 Menu 24.5 - Menu 24.5 as seen using the Console Port

- **Step 2.** Press "Y" to indicate that you want to continue. The following procedure is for the HyperTerminal program. The procedure for other serial communications programs should be similar.
- **Step 3.** Click "Transfer" in the HyperTerminal menu bar, then "Receive File" from the drop-down menu to display the following screen. Follow the instructions as shown.

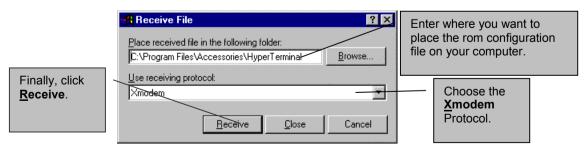


Figure 6-9 Backup Example Using HyperTerminal

**Step 4.** After a successful backup you will see the following screen. Press any key to return to the SMT menu.

```
** Backup Configuration completed. OK.
### Hit any key to continue.###
```

Figure 6-10 Successful Backup Confirmation Screen

## 6.5.2 Backup using FTP

To transfer the configuration file, follow the instructions as shown in the following screen. For details on FTP commands, please consult the documentation of your FTP client program.

```
Menu 24.5 - Backup Configuration

To transfer the configuration file to your workstation, follow the procedure below:

1. Launch the FTP client on your workstation.
1. Type "open" and the IP address of your system. Then type "root" and SMT password as requested.
3. Locate the "rom-0" file.
3. Type "get rom-0" to back up the current system configuration to your workstation.

For details on FTP commands, please consult the documentation of your FTP client program. For details on backup using TFTP (note that you must remain in this menu to back up using TFTP), please see your user manual.

Press ENTER to Exit:
```

Figure 6-11 FTP Session Example as seen Using Telnet

# 6.5.3 Backup using TFTP

Even though TFTP should work over WAN as well, it is not recommended.

To use TFTP, your workstation must have both telnet and TFTP clients.

To transfer the configuration file, follow the procedure below:

- **Step 1.** Use telnet from your workstation to connect to the Prestige and log in. Because TFTP does not have any security checks, the Prestige records the IP address of the telnet client and accepts TFTP requests only from this address.
- Step 2. Put the SMT in Command Interpreter (CI) mode by entering 8 in Menu 24 System Maintenance.
- **Step 3.** Enter command "sys stdio 0" to disable the SMT timeout, so the TFTP transfer will not be interrupted. Enter command "sys stdio 5" to restore the five-minute SMT timeout (default) when the file transfer is complete.
- **Step 4.** Launch the TFTP client on your workstation and connect to the Prestige.
- **Step 5.** Go to SMT menu 24.5. Note that you must remain in this menu until backup is complete.
- **Step 6.** Use the TFTP client to transfer files between the Prestige and the workstation. The file name for the configuration file is "rom-0".

# Note that the telnet connection must be active and the SMT in CI mode before and during the TFTP transfer.

For details on TFTP commands, please consult the documentation of your TFTP client program. For UNIX, use "get" to transfer from the Prestige to the workstation, and "binary" to set binary transfer mode.

# 6.6 Restore Configuration

Option 6 from **Menu 24 – System Maintenance** allows you to restore the current workstation backup configuration to your Prestige.

#### 6.6.1 Restore using the Console Port

You can restore the configuration either through an FTP or TFTP client program (preferred method) or through the RS-232 console port (in the event of the network being down). Restoring via the console port under normal conditions is not recommended since FTP or TFTP is faster. Any serial communications program should work fine; however, you must use the XMODEM protocol to perform the download/upload.

Please note that the system reboots automatically after the file transfer process is complete.

Ready to restore Configuration via Xmodem. Do you want to continue  $(\mbox{\sc y}/\mbox{\sc n}):$ 

## Figure 6-12 Menu 24.6 as seen using the Console Port

- **Step 1.** Go to menu 24.6.
- **Step 2.** Press "Y" to indicate that you want to continue. The following procedure is for the HyperTerminal program. The procedure for other serial communications programs should be similar.
- **Step 3.** Click "Transfer" in the HyperTerminal menu bar, then "Send File" from the drop-down menu to display the following screen. Follow the instructions below as shown.

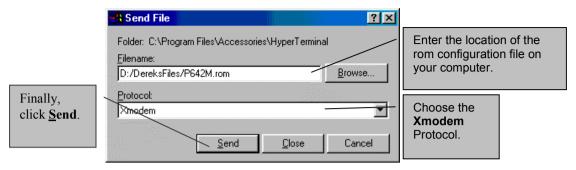


Figure 6-13 Restore Example Using HyperTerminal

After a successful restoration you will see the following screen. Press any key to return to reboot the system.

```
Save to ROM
Hit any key to start system reboot.
```

Figure 6-14 Successful Restoration Confirmation Screen

## 6.6.2 Restore using FTP

Even though FTP should work over WAN as well, it is not recommended.

To transfer your current workstation configuration to your Prestige, follow the instructions as shown in the following screen. See also the FTP example near the end of this chapter. For details on FTP commands, please consult the documentation of your FTP client program.

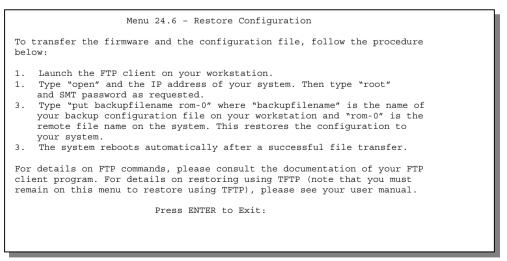


Figure 6-15 Menu 24.6 as seen using Telnet

## 6.6.3 Restore using TFTP

Even though TFTP should work over WAN as well, it is not recommended. To use TFTP, your workstation must have both telnet and TFTP clients. To transfer the configuration file, follow the procedure below. See also the TFTP example earlier in this chapter.

- **Step 1.** Use telnet from your workstation to connect to the Prestige and log in. Because TFTP does not have any security checks, the Prestige records the IP address of the telnet client and accepts TFTP requests only from this address.
- Step 2. Put the SMT in Command Interpreter (CI) mode by entering 8 in Menu 24 System Maintenance.
- **Step 3.** Enter command "sys stdio 0" to disable the SMT timeout, so the TFTP transfer will not be interrupted. Enter command "sys stdio 5" to restore the five-minute SMT timeout (default) when the file transfer is complete.
- **Step 4.** Launch the TFTP client on your workstation and connect to the Prestige.
- **Step 5.** Go to SMT menu 24.6. Note that you must remain in this menu until file transfer is complete.
- **Step 6.** Use the TFTP client to transfer files between the Prestige and the workstation. The remote file name on the Prestige is "rom-0".
- **Step 7.** The system reboots automatically after the file transfer process is complete.

# Note that the telnet connection must be active and the SMT in CI mode before and during the TFTP transfer.

For details on TFTP commands, please consult the documentation of your TFTP client program. For UNIX, use "put" to transfer from the workstation to the Prestige, and "binary" to set binary transfer mode.

# 6.7 Upload Firmware

Option 7 from Menu 24 – System Maintenance takes you to Menu 24.7 – System Maintenance – Upload Firmware which allows you to upgrade the firmware or default configuration. You can upgrade the firmware either through an FTP or TFTP client program (preferred method) or through the RS-232 console port (in the event of the network being down). Updating the firmware via the console port under normal conditions is not recommended since FTP or TFTP is faster. Please note that the system reboots automatically after the file transfer process is complete.

```
Menu 24.7 - System Maintenance - Upload Firmware

1. Upload System Firmware

1. Upload System Configuration File

Enter Menu Selection Number:
```

Figure 6-16 Menu 24.7 - System Maintenance - Upload Firmware

## 6.7.1 Upload System Firmware via the Console Port

FTP or TFTP are the preferred methods for uploading firmware to your Prestige. However in the event of your network being down, uploading firmware is only possible with a direct connection to your Prestige via the console port. Uploading system firmware via the console port under normal conditions is not recommended since FTP or TFTP is faster. Any serial communications program should work fine; however, you must use the XMODEM protocol to perform the download/upload.

Select 1 from Menu 24.7 – System Maintenance – Upload Firmware to go to Menu 24.7.1 - System Maintenance – Upload System Firmware, then follow the instructions as shown in the following screen.

```
Menu 24.7.1 - System Maintenance - Upload System Firmware

To upload system firmware:

1. Enter "y" at the prompt below to go into debug mode.

2. Enter "atur" after "Enter Debug Mode" message.

3. Wait for "Starting XMODEM upload" message before activating Xmodem upload on your terminal.

4. After successful firmware upload, enter "atgo" to restart the system.

Warning: Proceeding with the upload will erase the current system firmware.

Do You Wish To Proceed? (Y/N)
```

#### Figure 6-17 Menu 24.7.1 as seen using the Console Port.

After the "Starting XMODEM upload" message appears, activate the Xmodem protocol on your computer. The following procedure is for the HyperTerminal program. The procedure for other serial communications programs should be similar.

Click "Transfer" in the HyperTerminal menu bar, then "Send File" from the drop-down menu to display the following screen. Follow the instructions as shown.

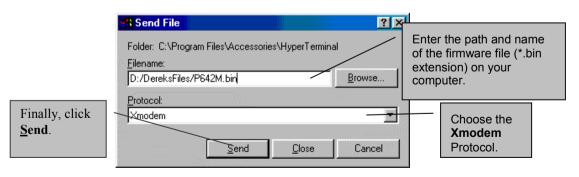


Figure 6-18 Upload BIN File Example Using HyperTerminal

The system reboots automatically after a successful firmware upload.

# 6.7.2 Upload System Firmware using FTP

To transfer the firmware, follow the instructions as shown in the following screen (Menu 24.7.1 using Telnet). See also the FTP example that follows.

```
Menu 24.7.1 - System Maintenance - Upload System Firmware

To upload the system firmware, follow the procedure below:

1. Launch the FTP client on your workstation.

1. Type "open" and the IP address of your system. Then type "root" and your SMT password as requested.

3. Type "put firmwarefilename ras" where "firmwarefilename" is the name of your firmware upgrade file on your workstation and "ras" is the remote file name on the system.

3. The system reboots automatically after a successful firmware upload.

For details on FTP commands, please consult the documentation of your FTP client program. For details on uploading system firmware using TFTP (note that you must remain on this menu to upload system firmware using TFTP), please see your manual.

Press ENTER to Exit:
```

Figure 6-19 Menu 24.7.1 as seen using Telnet

## Using the FTP Command from the DOS Prompt

Use put to transfer files from the workstation to the Prestige. E.g., put p642M.bin ras transfers the firmware on your computer (p642M.bin) to the Prestige and renames it "ras". Similarly put p642M.rom rom transfers the configuration file on your computer (p642M.rom) to the Prestige and renames it "rom". Type quit to exit the ftp prompt.

```
Connected to 642M.x.x.x

220 P642 FTP version 1.0 ready at Thu Jan 20 18:00:02 2000
User (642M.x.x.x:(none)): <Enter>
331 Enter PASS command
Password:
230 Logged in
ftp> bin
200 Type I OK

ftp> put p642M.bin ras
200 Port command okay
150 Opening data connection for STOR ras
226 File received OK
ftp> quit
```

Figure 6-20 FTP Session Example

The system reboots after a successful upload

## 6.7.3 Upload System Firmware using TFTP

Even though TFTP should work over WAN as well, it is not recommended.

To use TFTP, your workstation must have both telnet and TFTP clients. To update your firmware, follow the procedure below. See also the TFTP example earlier in this chapter.

- **Step 1.** Use telnet from your workstation to connect to the Prestige and log in. Because TFTP does not have any security checks, the Prestige records the IP address of the telnet client and accepts TFTP requests only from this address.
- Step 2. Put the SMT in Command Interpreter (CI) mode by entering 8 in Menu 24 System Maintenance
- **Step 3.** Enter command "sys stdio 0" to disable the SMT timeout, so the TFTP transfer will not be interrupted. Enter command "sys stdio 5" to restore the five-minute SMT timeout (default) when the file transfer is complete.
- **Step 4.** Launch the TFTP client on your workstation and connect to the Prestige.
- **Step 5.** Go to SMT menu 24.7.1. Note that you must remain in this menu until file transfer is complete.
- **Step 6.** Use the TFTP client to transfer files between the Prestige and the workstation.
- **Step 7.** Specify "ras" as the remote filename if you want to upload firmware from your workstation.
- **Step 8.** The system reboots automatically after a successful firmware upload.

# Note that the telnet connection must be active and the SMT in CI mode before and during the TFTP transfer.

For details on TFTP commands, please consult the documentation of your TFTP client program. For UNIX, use "put" to transfer from the workstation to the Prestige, and "binary" to set binary transfer mode.

## **Example TFTP Command**

The following is an example tftp command:

## TFTP [-i] host put p642M.bin ras

where "i" specifies binary image transfer mode (use this mode when transferring binary files), "host" is the Prestige IP address, "put" transfers the file source on the workstation (p642M.bin – name of the firmware on the workstation) to the file destination on the remote host (ras - name of the firmware on the Prestige). The following table describes some of the fields that you may see in third party TFTP clients.

Table 6-5 Third Party TFTP Clients - General fields

Host	Enter the IP address of the Prestige. 192.168.1.1 is the Prestige		
	default IP address when shipped.		
Send/Fetch	Press "Send" to upload the file to the Prestige and "Fetch" to back		
	up the file on your computer.		
Local File	Enter the path and name of the firmware file (*.bin extension) or		
	configuration file (*.rom extension) on your computer.		
Remote File	This is the filename on the Prestige. The filename for the firmware		
	is "ras" and for the configuration file, is "rom-0".		

Binary	Transfer the file in binary mode.	
Abort	Stop transfer of the file.	

# 6.8 Upload System Configuration File

The configuration data, system-related data, the error log and the trace log are all stored in the configuration file. Please be aware that uploading the configuration file replaces all previous configurations. You can upgrade the configuration file either through an FTP or TFTP client program (preferred method) or through the RS-232 console port (in the event of the network being down). Updating the configuration file via the console port under normal conditions is not recommended since FTP or TFTP is faster. Please note that you need to reboot the system after the configuration file update process is complete. Note that if you replace the current configuration with the default configuration file, i.e.. P642M.rom, you will lose all configurations that you had before and the speed of the console port will be reset to the default of 9600 bps with 8 data bit, no parity and 1 stop bit(8n1). You will need to change your serial communication software to the default before you can connect to the Prestige again. The password will be reset to the default of 1234

# 6.8.1 Upload System Configuration File using the Console Port

Select 2 from Menu 24.7. – System Maintenance – Upload Firmware to go to Menu 24.7.2 - System Maintenance - Upload Router Configuration File. Follow the instructions as shown in the following screen.

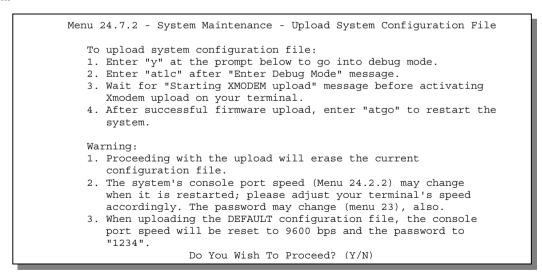


Figure 6-21 Menu 24.7.2 as seen using the Console Port

After the "Starting XMODEM upload" message appears, activate the Xmodem protocol on your computer. The following procedure is for the HyperTerminal program. The procedure for other serial communications programs should be similar.

Click "Transfer" in the HyperTerminal menu bar, then "Send File" from the drop-down menu to display the following screen. Follow the instructions as shown.

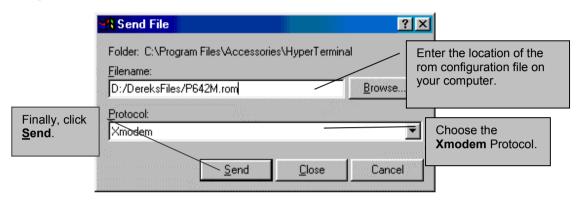


Figure 6-22 Upload ROM File Example Using HyperTerminal

#### 6.8.2 Upload System Configuration File using FTP

To upload the configuration file, follow the instructions as shown in the following screen. See also the FTP example at the beginning of this chapter.

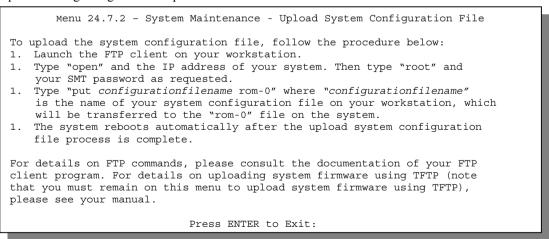


Figure 6-23 Menu 24.7.2 as seen using Telnet

## 6.8.3 Upload System Configuration File using TFTP

Even though TFTP should work over WAN as well, it is not recommended.

To use TFTP, your workstation must have both telnet and TFTP clients. To transfer the configuration file, follow the procedure below. See also the TFTP example earlier in this chapter.

- **Step 1.** Use telnet from your workstation to connect to the Prestige and log in. Because TFTP does not have any security checks, the Prestige records the IP address of the telnet client and accepts TFTP requests only from this address.
- **Step 2.** Launch the TFTP client on your workstation and connect to the Prestige. Set the transfer mode to binary before starting data transfer.
- **Step 3.** Put the SMT in Command Interpreter (CI) mode by entering 8 in **Menu 24 System Maintenance**.
- **Step 4.** Enter command "sys stdio 0" to disable the SMT timeout, so the TFTP transfer will not be interrupted. Enter command "sys stdio 5" to restore the five-minute SMT timeout (default) when the file transfer is complete.
- **Step 5.** Go to SMT menu 24.7.2. Note that you must remain in this menu until file transfer is complete.
- **Step 6.** Use the TFTP client to transfer files between the Prestige and the workstation.
- **Step 7.** Specify "rom-0" as the remote file name on the Prestige.
- **Step 8.** The system reboots automatically after the upload router configuration file process is complete.

# Note that the telnet connection must be active and the SMT mode in CI mode before and during the TFTP transfer.

For details on TFTP commands, please consult the documentation of your TFTP client program. For UNIX, use "put" to transfer from the workstation to the Prestige, and "binary" to set binary transfer mode. With serial (XMODEM) transfer, the filenames on the PC are your choice. Names with many ftp and tftp clients are seen next.

# 6.9 Command Interpreter Mode

This option allows you to enter the command interpreter mode. A list of valid commands are available by typing [help] at the command prompt. For more detailed information, check the ZyXEL Web site or send email to the ZyXEL Support Group.

```
Enter Menu Selection Number: 8
Copyright (c) 1994 - 2000 ZyXEL Communications Corp.
ChangeMe> ?
Valid commands are:
                                 device
sys
                exit
                                                  ether
wan
                poe
                                 pptp
                                                  iρ
                bridge
                                 hdap
qqq
ChangeMe>
```

Figure 6-24 Command mode

## 6.10 Boot module commands

Prestige boot module commands with accompanying explanations are shown in the following table. For ATBAx, x denotes the number preceding the colon to give the console port speed following the colon in the list of numbers that follows; e.g. ATBA3 will give a console port speed of 9.6 Kbps. ATSE displays the seed that is used to generate a password to turn on the debug flag in the firmware. The ATSH command shows product related information such as boot module version, vendor name, product model, RAS code revision, etc.

```
====== Debug Command Listing ======
              just answer OK
ATHE
              print help
ATBAx change baudrate. 1:38.4k, 2:19.2k, 3:9.6k 4:57.6k 5:115.2k ATENx, (y) set BootExtension Debug Flag (y=password)
ATSE
             show the seed of password generator
ATTI(h,m,s) change system time to hour:min:sec or show current time
ATDA(y,m,d)
             change system date to year/month/day or show current date
ATDS
              dump RAS stack
ATDT
              dump Boot Module Common Area
ATDUx, y
             dump memory contents from address x for length y
ATWBx,y
             write address x with 8-bit value y
ATWWx,y
             write address x with 16-bit value y
ATWLx,y
             write address x with 32-bit value y
ATRBx
             display the 8-bit value of address x
ATRWx
             display the 16-bit value of address x
ATRLx
             display the 32-bit value of address x
ATGO(x)
             run program at addr x or boot router
ATGR
             boot router
ATGT
             run Hardware Test Program
ΑΤ%Τχ
             Enable Hardware Test Program at boot up
ATBTx
             block0 write enable (1=enable, other=disable)
ATLC
              upload router configuration file to flash ROM
< press any key to continue >
ATUXx(,y)
            xmodem upload from flash block x to y
ATERx, y
             erase flash rom from block x to y
ATWFx,y,z
             copy data from addr x to flash addr y, length z
ATXSx
             xmodem select: x=0: CRC mode(default); x=1: checksum mode
ATLOa,b,c,d Int/Trap Log Cmd
< press any key to continue >
ATRTw, x, y(,z) RAM test level w, from address x to y (z iterations)
ATWEa(,b,c,d) write MAC addr, Country code, EngDbgFlag, FeatureBit to flash ROM
ATCUx
             write Country code to flash ROM
ATCB
             copy from FLASH ROM to working buffer
ATCL
             clear working buffer
             save working buffer to FLASH ROM
ATSB
ATBU
             dump manufacturer related data in working buffer
ATSH
             dump manufacturer related data in ROM
ATWMx
             set MAC address in working buffer
ATCOx
             set country code in working buffer
ATFLx
             set EngDebugFlag in working buffer
ATSTx
             set ROMRAS address in working buffer
ATSYx
             set system type in working buffer
ATVDx
             set vendor name in working buffer
ATPNx
              set product name in working buffer
             set feature bits in working buffer
ATFEx,y,...
              check & dump memMapTab
```

ATDOx, y	download from address x for length y to PC via XMODEM
ATTD	download router configuration to PC via XMODEM
ATUPx, y	upload to RAM address x for length y from PC via XMODEM
ATUR	upload router firmware to flash ROM

Figure 6-25 Boot module commands

# Chapter 7 Troubleshooting

This chapter covers potential problems and possible remedies.

After each problem description, corrective instructions are provided to help you diagnose and solve the correlating problem.

# 7.1 Problems Starting Up the Prestige

**Table 7-1 Troubleshooting the Start-Up of your Prestige** 

rable 7 1 froubleshooting the start op of your restige		
Problem	Corrective Action	
None of the LEDs are on when you power on the Prestige.	<ol> <li>Check the connection between</li> <li>If the error persists, you may have case you should contact technical</li> </ol>	ave a hardware problem. In this
Cannot access the Prestige via the console port.	1. Check to see if the Prestige is coport.	onnected to your computer's serial
	2. Check to see if the communications program is configured correctly. The communications software should be configured as follows:	VT100 terminal emulation. 9600 bps. No parity, 8 Data bits, 1 Stop bit.

# 7.2 Problems With the WAN Interface

**Table 7-2 Troubleshooting the ADSL connection** 

Problem	Corrective Action
Initialization of the PVC connection failed.	Ensure that the cable is connected properly from the ADSL port to the wall jack. The ADSL LED on the front panel of the Prestige should be on. Check that your VPI, VCI, type of encapsulation and type of multiplexing settings are the same as what you collected from your telephone company and ISP. Reboot the Prestige. If you still have problems then you may need to verify these variables with the telephone company and/or ISP.

Troubleshooting 7-1

# 7.3 Problems with the LAN Interface

**Table 7-3 Troubleshooting the LAN Interface** 

Problem	Corrective Action
Cannot ping any station on the LAN.	Check the Ethernet LEDs on the front panel. The LED should be on for a port that has a station connected. If it is off, check the cables between your Prestige and the station.
	Verify that the IP address and the subnet mask are consistent between the Prestige and the workstations.

# 7.4 Problems Connecting to a Remote Node or ISP

Table 7-4 Troubleshooting a Connection to a Remote Node or ISP

Problem	Corrective Action
Cannot connect to a remote node or ISP.	Check Menu 24.1 to verify the line status. If it indicates [down], then refer to the section on the line problems.
	In Menu 11.1, verify your login name and password for the remote node.

7-2 Troubleshooting

### Glossary

10BaseT	The 10-Mbps baseband Ethernet specification that uses two pairs of twisted-pair cabling (Category 3 or 5): one pair for transmitting data and the other for receiving data.
100Base-T	Uses two pairs of twisted-pair wire with a maximum distance of 100 meters between the hub and the workstation.
ADSL	Asymmetrical Digital Subscriber Line is an asymmetrical technology which means that the downstream data rate of the line is much higher than the upstream data rate. ADSL operates in a frequency range that is above the frequency range of voice services, so the two systems can operate over the same cable.
ARP	Address Resolution Protocol is a protocol for mapping an Internet Protocol address (IP address) to a physical machine address that is recognized in the local network.
Backbone	A high-speed line or series of connections that forms a major pathway within a network.
Bandwidth	This is the capacity on a link usually measured in bits-per-second (bps).
Bit	Binary Digit. A single digit number in base-2 that is, in other words, either a one or a zero. A Bit is the smallest unit of computerized data.
Byte	A set of bits that represent a single character. There are eight bits in a Byte.
CDR	Call Detail Record. This is a name used by telephone companies for call-related information.
CHAP	Challenge Handshake Authentication Protocol is an alternative protocol that avoids sending passwords over the wire by using a challenge/response technique.
Client	A software program that is used to contact and obtain data from a Server software program on another computer. Each Client program is designed to work with one or more specific kinds of Server programs and each Server requires a specific kind of Client. A Web Browser, for example, is a specific kind of Client.
Crossover Ethernet Cable	A cable that wires a pin to its opposite pin, for example, RX+ is wired to TX+. This cable connects two similar devices, for example, two data terminal equipment (DTE) or data communications equipment (DCE) devices.
CSU/DSU	Channel Service Unit/Data Service Unit. CSUs (channel service units) and DSUs (data service units) are actually two separate devices that are used in conjunction with each other and often combined into the same box. These devices are part of the hardware you need to connect computer equipment to digital transmission lines. The Channel Service Unit device connects with the digital communication line and provides a termination for the digital signal. The Data Service Unit device, sometimes called a digital service unit, is the hardware component you need to transmit digital data over the hardware channel. The device converts signals from bridges, routers and multiplexors into bipolar digital signals used by digital lines. Multiplexors mix voice signals and data on the same line.

Glossary

DCE	Data Communications Equipment is typically a modem or other type of (data) communication device. The DCE sits between the DTE (data terminal equipment) and a transmission circuit such as a phone line.
DHCP	Dynamic Host Configuration Protocol automatically assigns IP addresses to clients when they log on. DHCP centralizes IP address management on central computers that run the DHCP server program. DHCP leases addresses, for a period of time, which means that past addresses are "recycled" and made available for future reassignment to other systems.
DNS	Domain Name System links names to IP addresses. When you access Web sites on the Internet you can type the IP address of the site or the DNS name. When you type a domain name in a Web browser a query is sent to the primary DNS server defined in your Web browser's configuration dialog box. The DNS server converts the name you specified to an IP address and returns this address to your system. Thereafter, the IP address is used in all subsequent communications.
Domain Name	The unique name that identifies an Internet site. Domain Names always have two or more parts that are separated by dots. The part on the left is the most specific and the part on the right is the most general.
DRAM	Dynamic RAM (Random Access Memory) stores information in capacitors that must be refreshed periodically.
DSL	Digital Subscriber Line technologies enhances the data capacity of the existing twisted-pair wire that runs between the local telephone company switching offices and most homes and offices. There are actually seven types of DSL service, ranging in speeds from 16 Kbits/sec to 52 Mbits/sec. The services are either symmetrical (traffic flows at the same speed in both directions), or asymmetrical (the downstream capacity is higher than the upstream capacity). DSL connections are point-to-point dedicated circuits, meaning that they are always connected There is no dial-up. There is also no switching, which means that the line is a direct connection into the carrier's frame relay, ATM (Asynchronous Transfer Mode) or Internet-connect system.
DSLAM	A Digital Subscriber Line Access Multiplexor (DSLAM) is a network device, usually at a telephone company central office, that receives signals from multiple customer Digital Subscriber Line connections and puts the signals on a high-speed backbone line using multiplexing techniques. Depending on the product, DSLAM multiplexers connect DSL lines with some combination of asynchronous transfer mode ATM, frame relay or IP networks.
DTE	Originally, the DTE (data terminal equipment) was a dumb terminal or printer, but today it is a computer, bridge or router that interconnects local area networks.
EMI	ElectroMagnetic Interference. Interference by electromagnetic signals that can cause reduced data integrity and increased error rates on transmission channels.
Ethernet	A very common method of networking computers in a LAN. There are a number of adaptations to the IEEE 802.3 Ethernet standard, including adaptations with data rates of 10 Mbits/sec and 100 Mbits/sec over coaxial cable, twisted-pair cable and fiber-optic cable The latest version of Ethernet, Gigabit Ethernet, has a data rate of 1 Gbit/sec.
FAQ	Frequently Asked Questions. FAQs are documents that list and answer the most common questions on a particular subject.
FCC	The FCC (Federal Communications Commission) has the authority to allocate the electromagnetic spectrum and thus the bandwidth of various communication systems.

B Glossary

Flash memory	The nonvolatile storage device that can be electrically erased and reprogrammed so that data can be stored, booted and rewritten as necessary.
Gateway	A gateway is a computer system or other device that acts as a translator between two systems that do not use the same communication protocols, data formatting structures, languages, and/or architecture.
Host	Any computer on a network that is a repository for services available to other computers on the network. It is quite common to have one host machine provide several services, such as WWW and USENET.
IANA	Internet Assigned Number Authority acts as the clearinghouse to assign and coordinate the use of numerous Internet protocol parameters such as Internet addresses, domain names, protocol numbers, and more. Use a search engine to find the current IANA web site.
ICMP	Internet Control Message Protocol is a message control and error-reporting protocol between a host server and a gateway to the Internet ICMP uses Internet Protocol (IP) datagrams, but the messages are processed by the TCP/IP software and are not directly apparent to the application user.
Internet	(Lower case "i"). Any time you connect two or more networks together, you have an internet.
Internet	(Upper case "I"). The vast collection of inter-connected networks that all use the TCP/IP protocols and that evolved from the ARPANET of the late 60's and early 70's. The Internet now (July 1995) connects roughly 60,000 independent networks into a vast global Internet.
Intranet	A private network inside a company or organization that uses the same kinds of software that you would find on the public Internet, but that is only for internal use.
IP	Internet Protocol. (Currently IP version 4 or IPv4). The underlying protocol for routing packets on the Internet and other TCP/IP-based networks.
IPCP (PPP)	IP Control Protocol allows changes to IP parameters such as the IP address.
IPX	Internetwork Packet eXchange. The native NetWare internetworking protocol is IPX (Internetwork Packet Exchange). Like IP (Internet Protocol), IPX is an internetworking protocol that provides datagram services.
ISP	Internet Service Providers provide connections into the Internet for home users and businesses. There are local, regional, national, and global ISPs. You can think of local ISPs as the gatekeepers into the Internet.
LAN	Local Area Network is a shared communication system to which many computers are attached. A LAN, as its name implies, is limited to a local area. This has to do more with the electrical characteristics of the medium than the fact that many early LANs were designed for departments, although the latter accurately describes a LAN as well. LANs have different topologies, the most common being the linear bus and the star configuration.
MAC	On a local area network (LAN) or other network, the MAC (Media Access Control) address is a computer's unique hardware number. (On an Ethernet LAN, it's the same as your Ethernet address). The MAC layer frames data for transmission over the network, then passes the frame to the physical layer interface where it is transmitted as a stream of bits.

Glossary

Multiplexor	Multiplexors or MUXs, as they are often called, are devices that combine signals from various sources such as PBX (Private Branch Exchange), asynchronous terminals or a bridge connected to a Wan. A multiplexor transmits these signals as a single data stream over a digital line. Multiplexors, among other tasks, conserve bandwidth.
NAT	Network Address Translation is the translation of an Internet Protocol address used within one network to a different IP address known within another network.
Network	Any time you connect two or more computers together, allowing them to share resources, you have a computer network. Connect two or more networks together and you have an internet.
NIC	Network Interface Card. A board that provides network communication capabilities to and from a computer system. Also called an adapter.
Node	Any single computer connected to a network.
PAP	Password Authentication Protocol is a security protocol that requires users to enter a password before accessing a secure system. The user's name and password are sent over the wire to a server where they are compared with a database of user account names and passwords. This technique is vulnerable to wiretapping (eavesdropping) because the password can be captured and used by someone to log onto the system.
PNC	Prestige Network Commander. A Windows-based setup wizard for some Prestige routers.
Port	An Internet port refers to a number that is part of a URL, appearing after a colon (:), directly following the domain name. Every service on an Internet server listens on a particular port number on that server. Most services have standard port numbers, e.g. Web servers normally listen on port 80.
POTS	Plain Old Telephone Service is the analog telephone service that runs over copper twisted-pair wires and is based on the original Bell telephone system. Twisted-pair wires connect homes and businesses to a neighborhood central office. This is called the local loop. The central office is connected to other central offices and long-distance facilities.
PPP	Point to Point Protocol. PPP encapsulates and transmits IP (Internet Protocol) datagrams over serial point-to-point links PPP works with other protocols such as IPX (Internetwork Packet Exchange). The protocol is defined in IETF (Internet Engineering Task Force) RFC 1661 through 1663. PPP provides router-to-router, host-to-router and host-to-host connections.
PSTN	Public Switched Telephone Network was put into place many years ago as a voice telephone call-switching system. The system transmits voice calls as analog signals across copper twisted cables from homes and businesses to neighborhood COs (central offices); this is often called the local loop. The PSTN is a circuit-switched system, meaning that an end-to-end private circuit is established between caller and callee.
PVC	Permanent Virtual Circuit. A PVC is a logical point-to-point circuit between customer sites. PVCs are low-delay circuits because routing decisions do not need to be made along the way. Permanent means that the circuit is preprogrammed by the carrier as a path through the network. It does not need to be set up or torn down for each session.
RFC	An RFC (Request for Comments) is an Internet formal document or standard that is the result of committee drafting and subsequent review by interested parties. Some RFCs are informational in nature. Of those that are intended to become Internet standards, the final version of the RFC

D Glossary

	becomes the standard and no further comments or changes are permitted. Change can occur, however, through subsequent RFCs.
RIP	Routing Information Protocol is an interior or intra-domain routing protocol that uses the distance-vector routing algorithms. RIP is used on the Internet and is common in the NetWare environment as a method for exchanging routing information between routers.
SAP	In NetWare, the SAP (Service Advertising Protocol) broadcasts information about available services on the network that other network devices can listen to. A server sends out SAP messages every 60 seconds. A server also sends out SAP messages to inform other devices that it is closing down. Workstations use SAP to find services they need on the network.
Server	A computer, or a software package, that provides a specific kind of service to client software running on other computers.
SNMP	System Network Management Protocol is a popular management protocol defined by the Internet community for TCP/IP networks. It is a communication protocol for collecting information from devices on the network.
STP	Shielded Twisted-Pair cable consists of copper-core wires surrounded by an insulator. Two wires are twisted together to form a pair; the pair form a balanced circuit. The twisting prevents interference problems STP provides protection against external crosstalk.
Straight Through Ethernet Cable	A cable that wires a pin to its equivalent pin. This cable connects two dissimilar devices, for example, a data terminal equipment (DTE) and a data communications equipment (DCE) device. A straight through Ethernet cable is the most common cable used.
SUA	Single User Account. The Prestige's SUA feature allows multiple user Internet access for the cost of a single ISP account - see also NAT.
TCP	Transmission Control Protocol handles flow control, packet recovery and IPs that providing basic addressing and packet-forwarding services.
Telnet	Telnet is the login and terminal emulation protocol common on the Internet and in UNIX environments. It operates over TCP/IP networks. Its primary function is to allow users to log into remote host systems.
Terminal	A device that allows you to send commands to a computer somewhere else. At a minimum, this usually means a keyboard and a display screen and some simple circuitry.
Terminal Software	Software that pretends to be (emulates) a physical terminal and allows you to type commands to a computer somewhere else.
TFTP	Trivial File Transfer Protocol is an Internet file transfer protocol similar to FTP (File Transfer Protocol), but it is scaled back in functionality so that it requires fewer resources to run. TFTP uses the UDP (User Datagram Protocol) rather than TCP (Transmission Control Protocol).
UDP	User Datagram Protocol. DP is a connectionless transport service that dispenses with the reliability services provided by TCP. UDP gives applications a direct interface with IP and the ability to address a particular application process running on a host via a port number without setting up a connection session.

Glossary

### Prestige 642M Series ADSL Bridge

URL	Uniform Resource Locator. URL is an object on the Internet or an intranet that resides on a host system. Objects include directories and an assortment of file types, including text files, graphics, video and audio. A URL is the address of an object that is normally typed in the Address field of a Web browser. A URL is basically a pointer to the location of an object.
VCI	A Virtual Channel Identifier identifies virtual channels between users or between users and networks.
VPI	A Virtual Path Identifier identifies virtual paths between users or between users and networks.
WAN	Wide Area Networks link geographically dispersed offices in other cities or around the globe. Just about any long-distance communication medium can serve as a WAN link including switched and permanent telephone circuits, terrestrial radio systems and satellite systems.
WWW	World Wide Web. Frequently used (incorrectly) when referring to "The Internet". WWW has two major definitions. One, the whole constellation of resources that can be accessed using Gopher, FTP, HTTP, telnet, USENET, WAIS and other tools. Two, the universe of hypertext servers (HTTP servers).

F Glossary

## AppendixA VPI & VCI

This appendix describes VPI and VCI.

#### VPI & VCI

ATM is a connection-oriented technology, meaning that it sets up virtual circuits over which end systems communicate. The terminology for virtual circuits is as follows:

- VC (virtual channel) Logical connections between end stations
- **VP** (virtual path) A bundle of VCs

Think of a VP as a cable that contains a bundle of wires. The cable connects two points, and wires within the cable provide individual circuits between the two points. In an ATM cell header, a **VPI** (Virtual Path Identifier) identifies a link formed by a virtual path and a **VCI** (Virtual Channel Identifier) identifies a channel within a virtual path. The **VPI** and **VCI** are identified and correspond to termination points at ATM switches as shown. Your telephone company should supply you with these numbers.

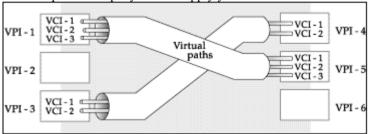


Diagram 1 VPI's & VCI's.

Appendix G

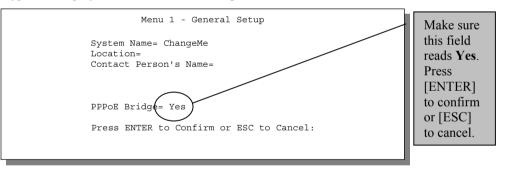
# Appendix B Configure Your PPPoE Modem

This appendix shows you how to configure your modem.

**Step 1.** Get your VPI and VCI numbers from your service provider. Write them in the table below.

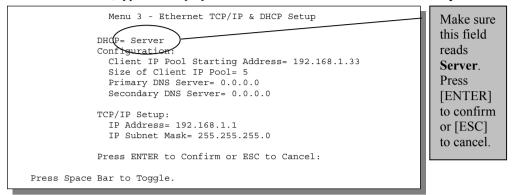
VPI number	VCI number

- **Step 2.** Open the SMT (System Management Terminal) **Main Menu**.
- **Step 3.** Type 1 to display Menu 1 General Setup.

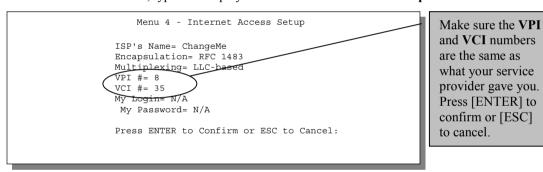


H Appendix

#### **Step 4.** From the **Main Menu**, type **3** to display **Menu 3 – Ethernet TCP/IP & DHCP Setup**.



### Step 5. From the Main Menu, type 4 to display Menu 4 – Internet Access Setup.



If you have problems enabling PPPoE, make sure that it is enabled by your service provider.

Configuration for your PPPoE Modem is complete.

Appendix I

## Appendix C Configure your Computer for PPPoE

This appendix gives instructions on how to manually configure or automatically assign an IP address, install a VPN Adapter, create a new PPPoE connection and connect to your ISP.

If you have Windows 95 then download MSDUN13.EXE and VPNUPD95EXE from the Microsoft web site to your computer.

### Manually Configure or Automatically Assign an IP Address.

- Step 1. Make sure your Prestige is on and properly connected to your computer. In the Control Panel, on your computer, double-click on the Network icon, highlight a TCP/IP Adapter and click Properties. Click Obtain an IP address automatically (default) or, only at your ISP's request, click Specify an IP address. Click OK. Click OK again in the Network window. Close all applications. Follow the prompts of your computer, if any.
- Step 2. Click Start. Click Run. Type "winipcfg" in the Open field and click OK. Scroll down and highlight an Adapter. Click Renew. Click OK. Follow the prompts of your computer (if any).

### Install a VPN Adapter from your Windows files.

Step 1. In the Control Panel, on your computer, double-click the Network icon. Click "Add...", Adapter and then "Add...". Scroll down and highlight Microsoft. Highlight Virtual Private Networking Adapter. Click OK. Click OK again. Follow the prompts of your computer.

If you have Windows 98 then update your VPN adapter, by downloading the file VPNUPD98.EXE, from the Microsoft Web site.

### **Create a New PPPoE Connection**

**Step 1.** Obtain the following information from your ISP

Ctop :: Comm into Ione wing information four 151:				
User Name		Password		
Servicename		Host name/IP address		

- Step 2. Double-click My Computer icon, double-click the Dial-Up Networking icon and double-click the Make New Connection icon.
- Step 3. Enter a name, for identification purposes, in the <u>Type a name for the computer you are dialing</u> field. Scroll down and highlight Microsoft VPN Adapter in the Select a <u>device field</u> and click Next>.
- Step 4. In the <u>Host name or IP Address</u> field enter: 192.168.1.1 s:servicename, where 192.168.1.1 is your <u>Host name/IP address</u> (default setting of the Prestige); "s:" is the notation that tells the Prestige that a PPPoE call is requested; and servicename is your ISP assigned servicename. Click Next>. Click Finish.

J Appendix

Using the "s:" notation tells the Prestige that a PPPoE call is requested. This notation is required even if you do not have a servicename.

### Connect to your ISP

Step 1. Double-click on your recently created icon in **Dial-Up Networking** and enter the information required in the **Connect to** window. Be sure the **VPN server** field mirrors the information and format of the **Host name or IP Address** field used in Section 1.1.3, Step 4 above. Click **Connect**.

Test your connection by visiting www.zyxel.com.

Appendix

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