Discussion

Sabrina Schulze

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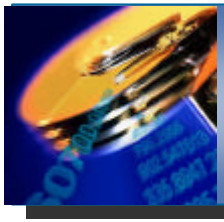
Units



Content Management

- Overview KM SP5
- Upgrade CM
- Authoring Process & HTML Editor
- Properties Metadata Service
- W2K Security and Mount Service
- Quick Poll
- Discussions
- Load Balancing and Hot Reload
- Flexible UI
- XML Forms
- Query Based Taxonomies
- KM Monitor and Optimization

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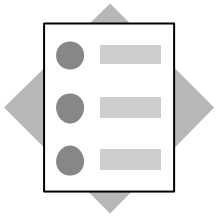
Discussion



At the conclusion of this unit, you will be able to:

- **Know the New Discussion UI for SP5**
- **Understand the concepts and features of discussion**
- **Understand the terminology of the discussion services**

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Discussion Service – Concept & Features

- **Discussion as hierarchically structured list of thoughts**
- **A discussion can have one or more topics that participants can post do.**
- **Discussions are technically linked to a resource**
- **Users with read permission for the resource can take part in a discussion**
- **Discussion items are stored as text document in separate database repository**
- **Starting points for discussions:**
  - **from any resource via details dialog (document or folder)**
  - **with Discussion iView**
  - **with Discussion Group iView**

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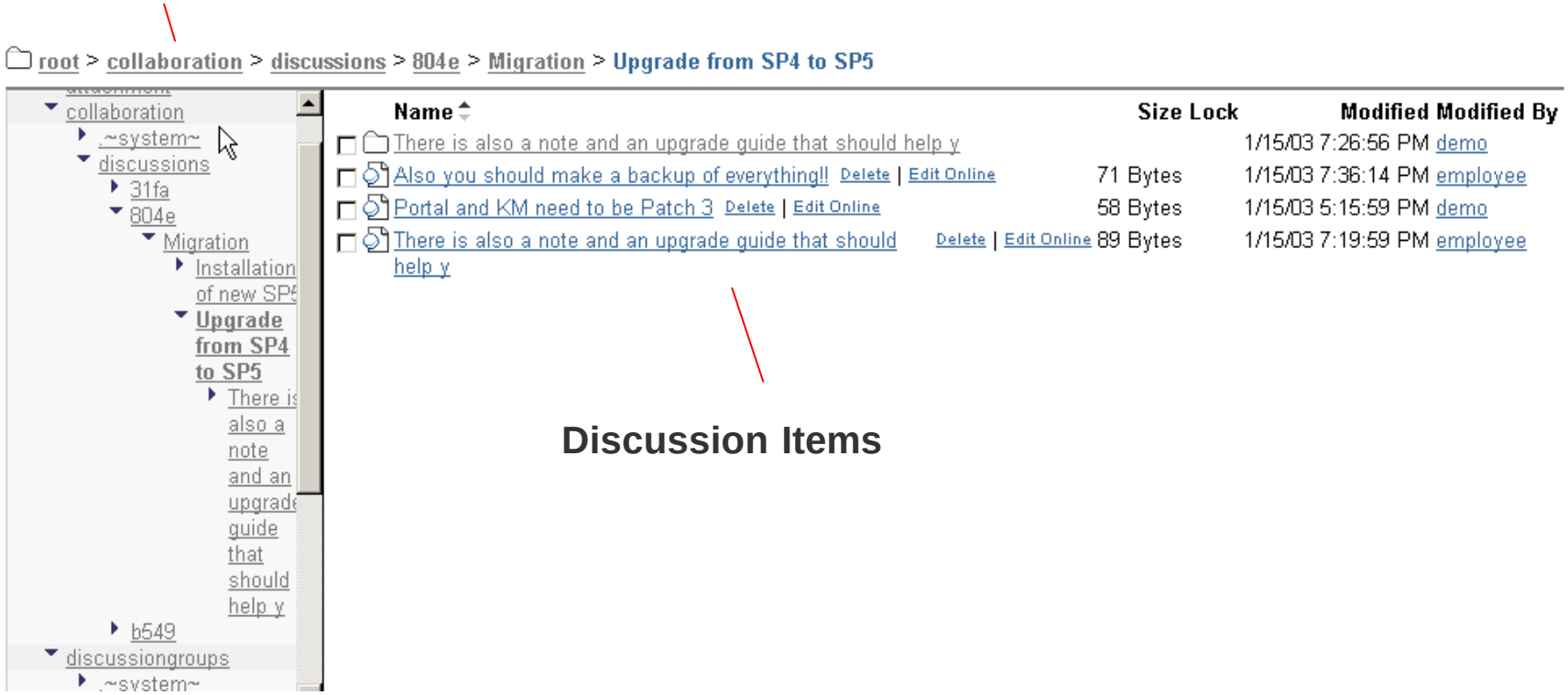
Discussion Service – Concept of storing

View of the stored Discussion items

Discussion Resource Repository



Discussion Items

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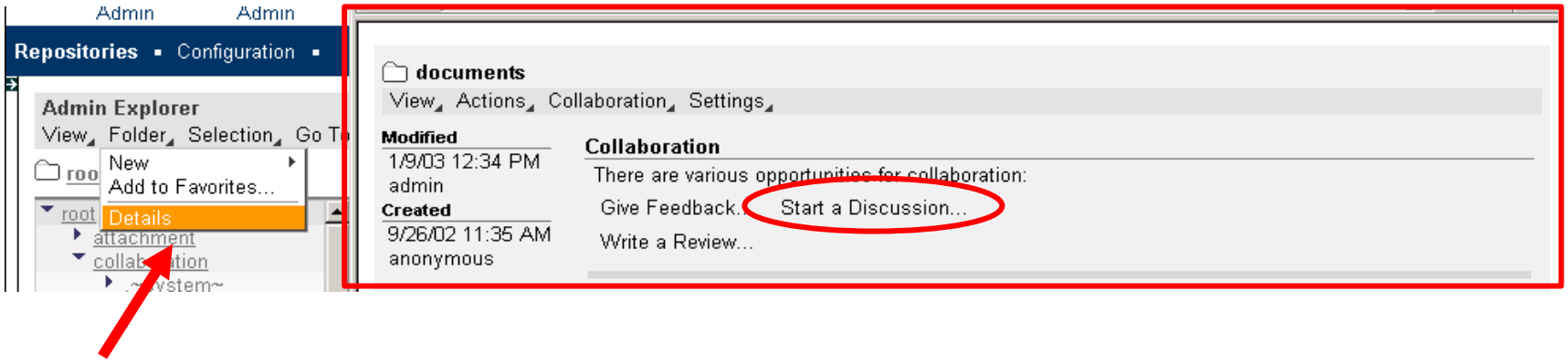
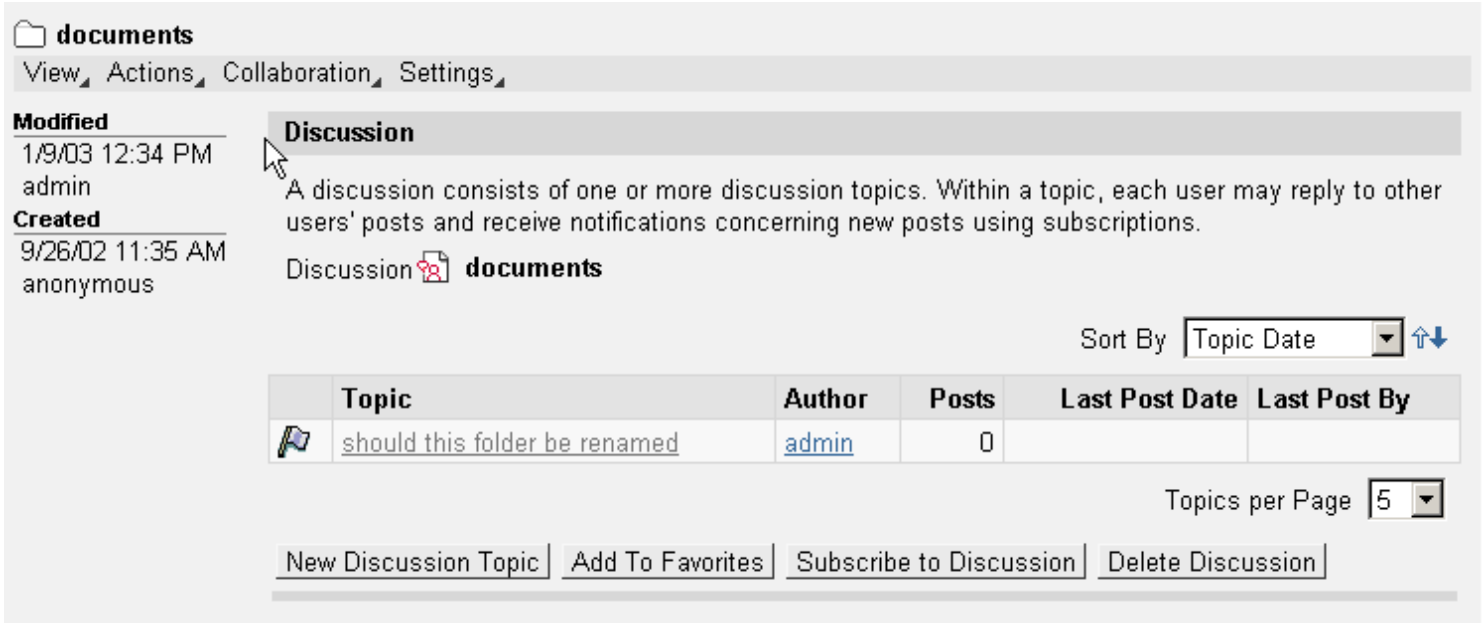
Concept of starting points – via details dialog





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Concept of starting points – via discussion iView

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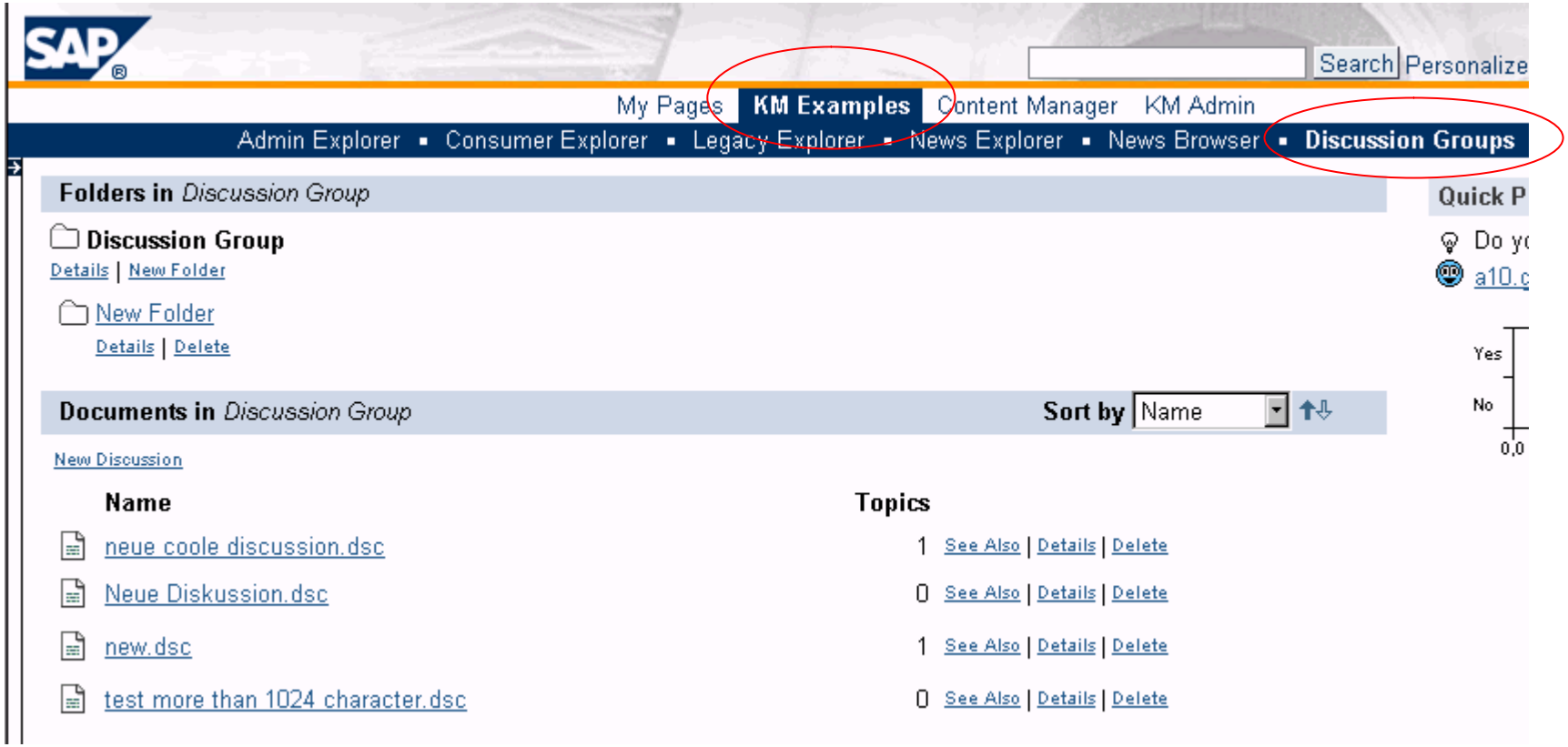
Concept of starting points – via Discussion Group iView



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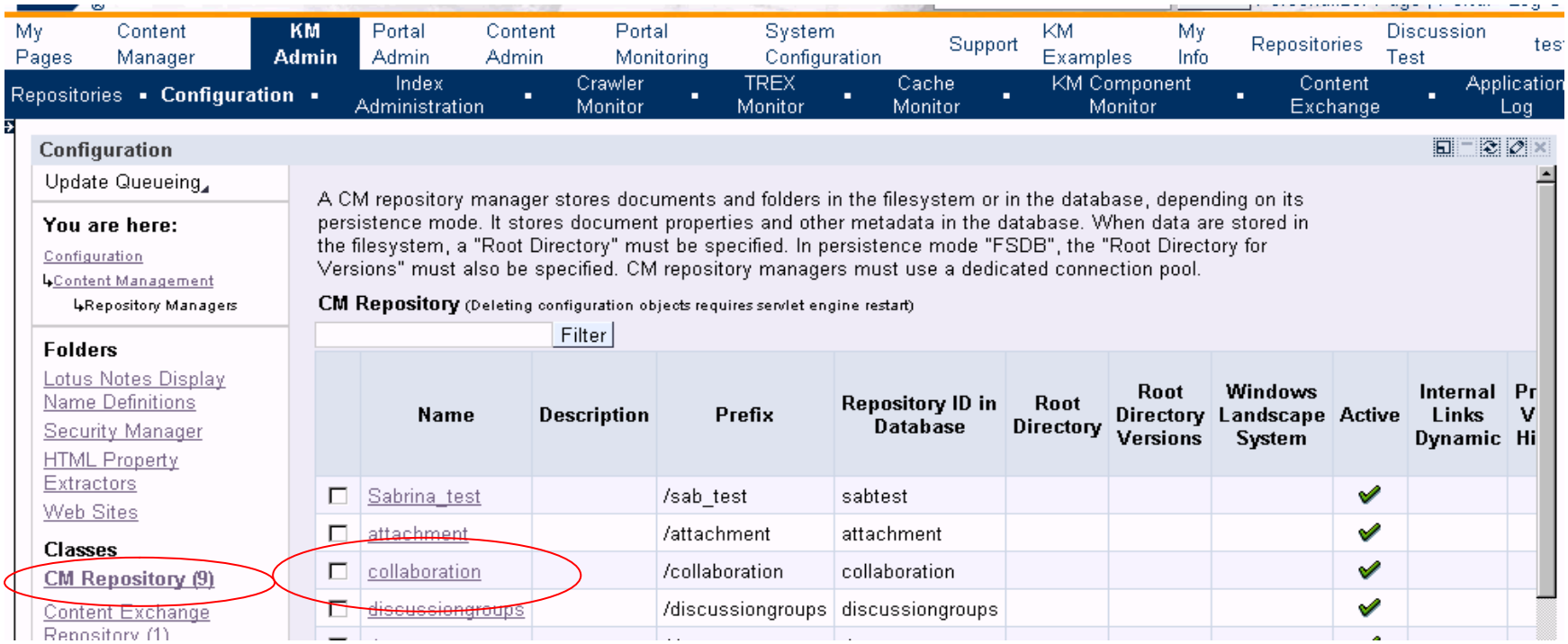
Discussion Service – Prerequisites I

- **Repository for saving Collaboration Data must be defined.**
- **Type of repository for saving Collaboration Data should be CM with persistence mode db, because of long GUID's (resource names) that might cause trouble in the filesystem.**



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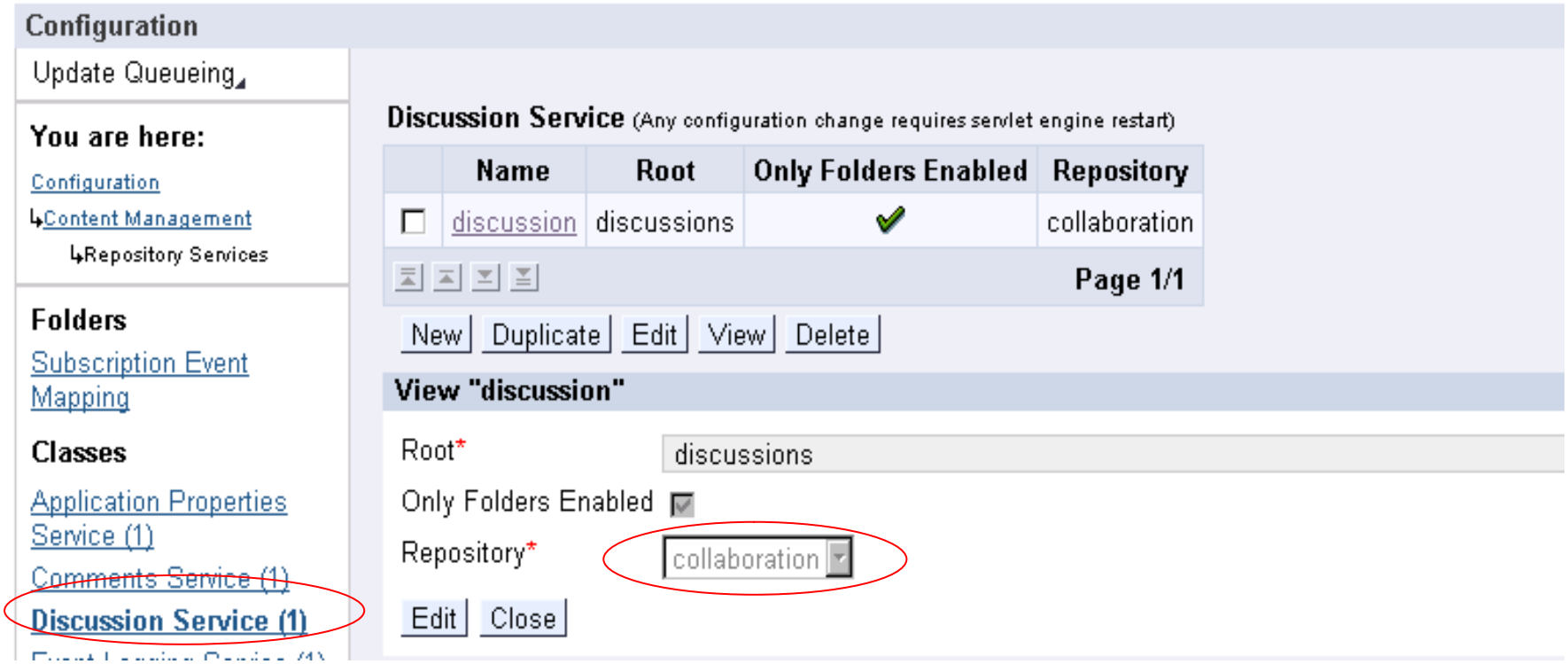
Discussion Service – Prerequisites II

- **The discussion repository service has to be active in the configuration of Content Management**



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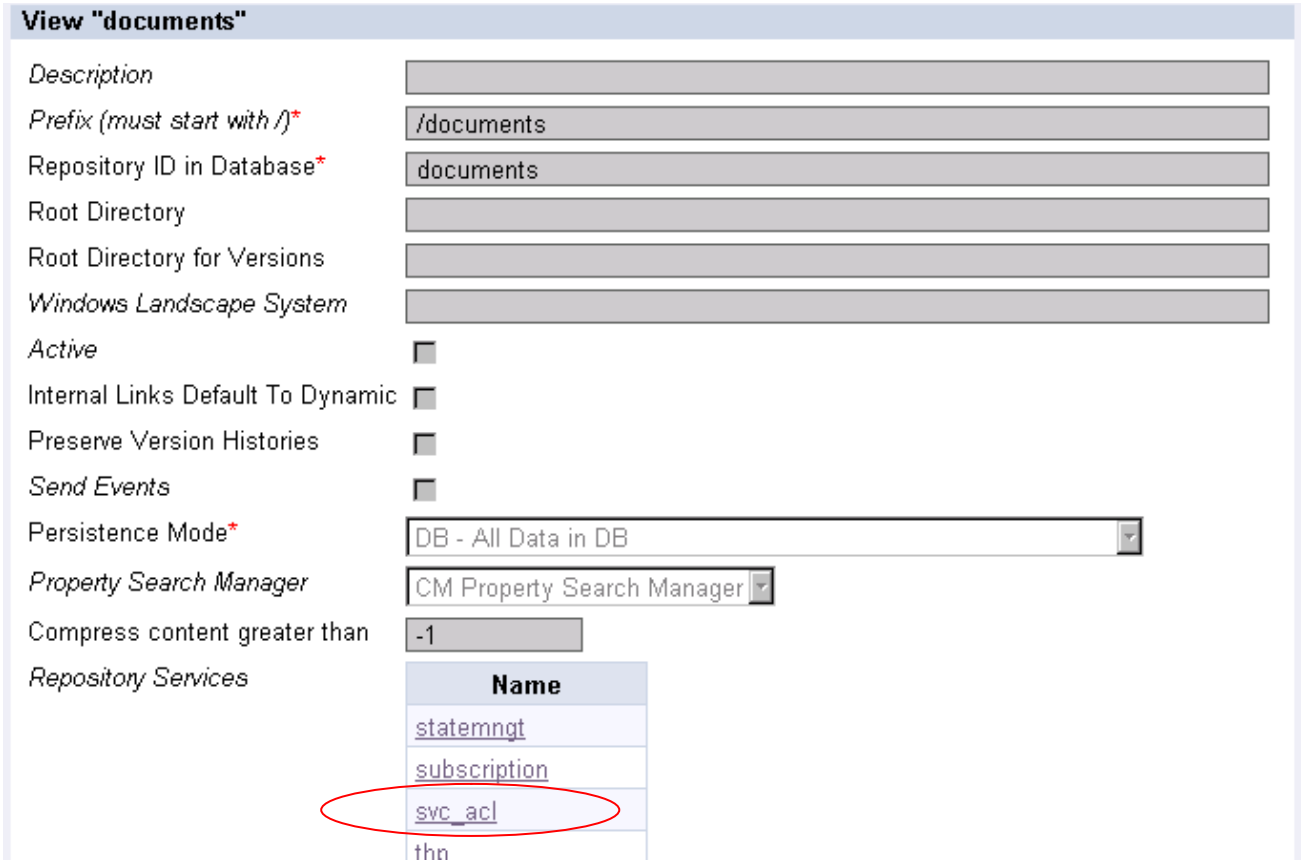
Discussion Service – Prerequisites III

- **If you want to enable any user to delete collaboration data you need to register the `service-acl` Service for the repository that contains the primary data.**
  Without this service only owner of the primary data are allowed to delete feedback, comments etc.



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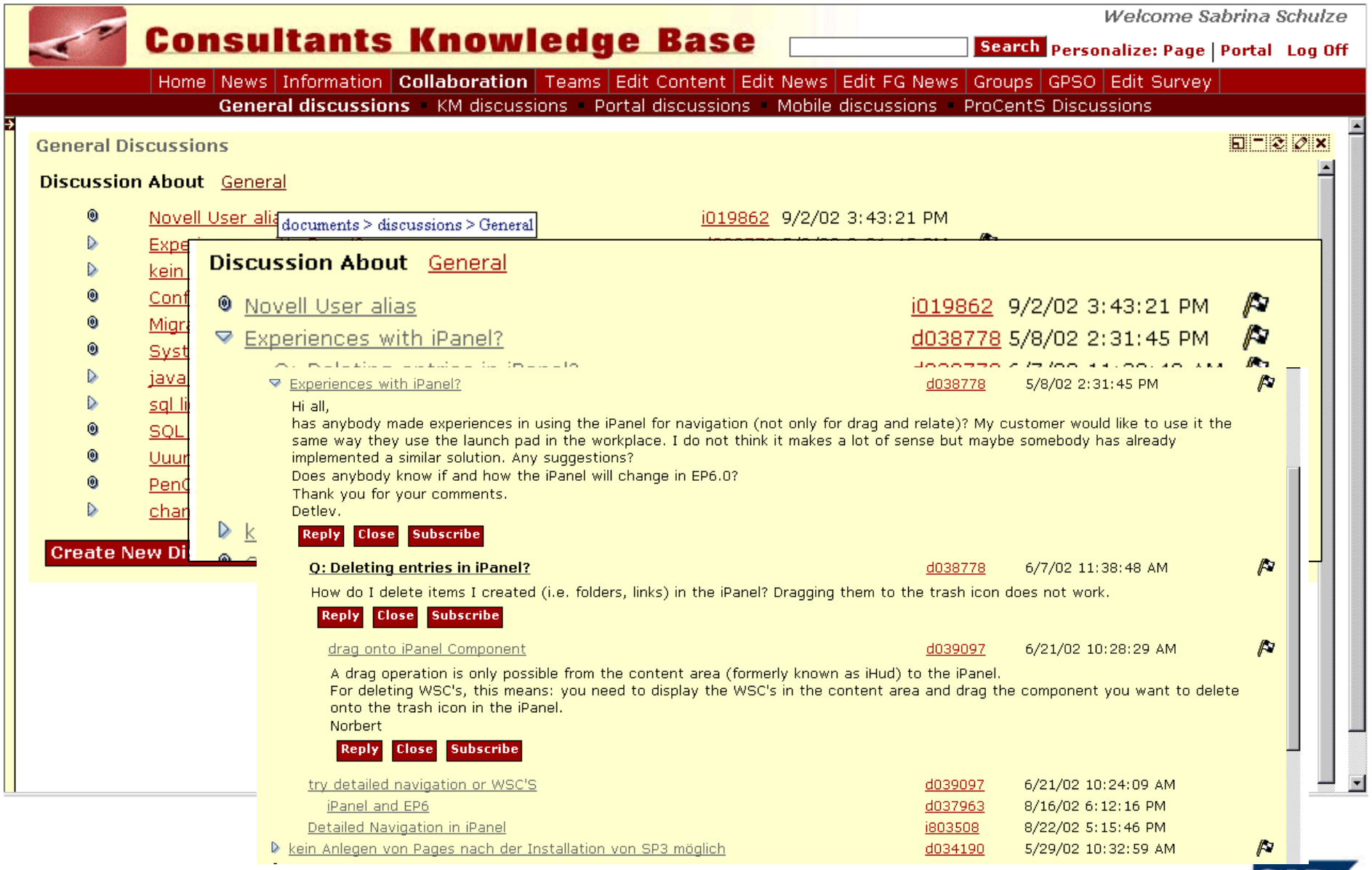
Former Discussion Tree Control



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Discussion Service – Terminology

- **Discussion Groups**
- **Resource related Discussion**
- **Discussion Topics**
- **Discussion Posts**
- **Discussion Branch**

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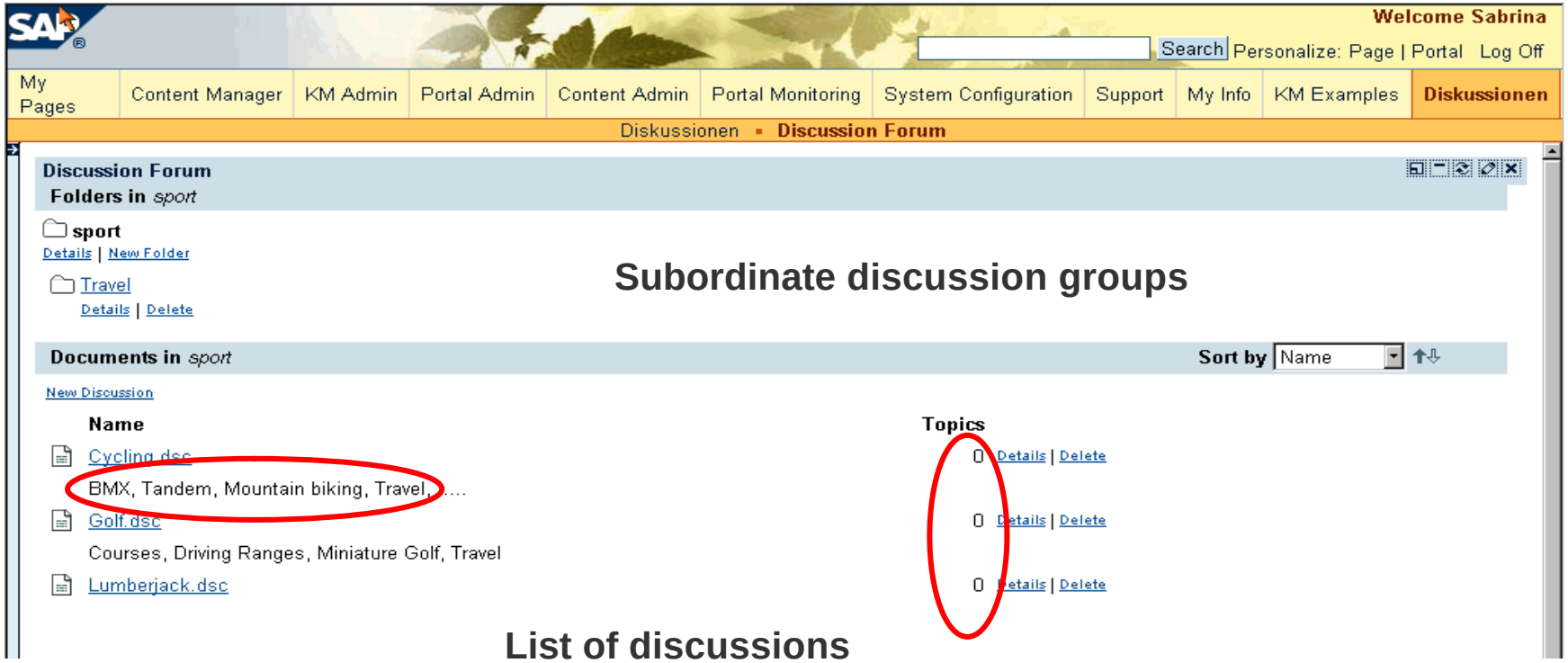
Discussion Groups

- Hierarchical grouping of discussions on various topics
- Discussion Groups can contain subordinate Discussion Groups or Discussions
- Master iView: `com.sapportals.km.discussiongroups`
- Groups are saved in repository `discussiongroups`



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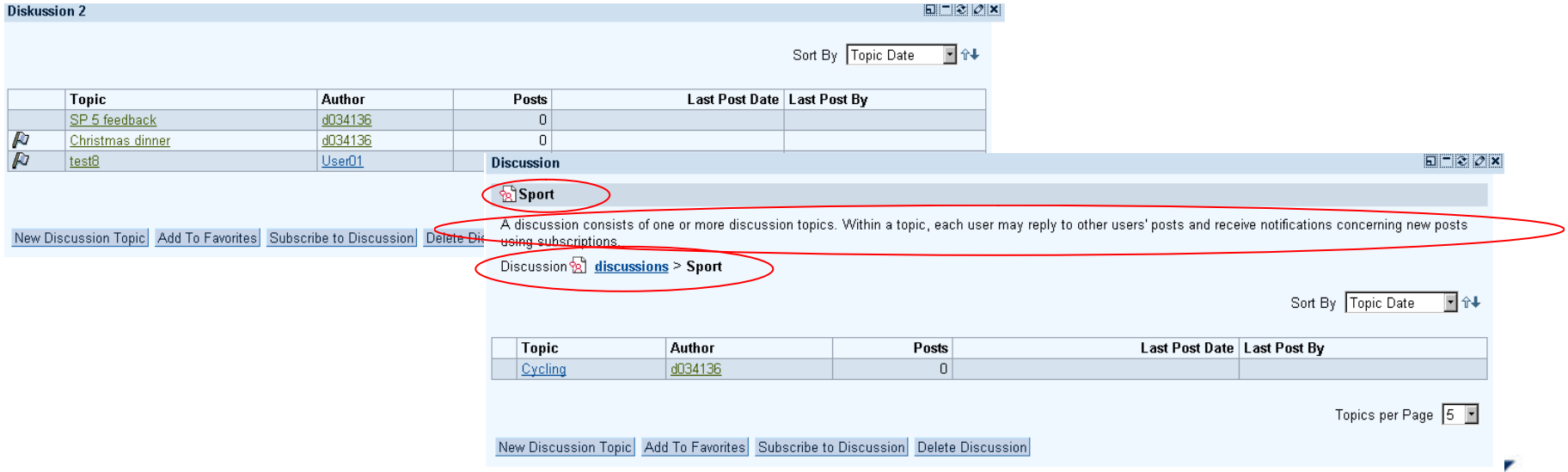
Discussion Service – Resource related Discussion

Resource related Discussion

- Must be linked to a resource (*primary resource*)
- Comprises several discussion topics
- Master iView: `com.sapportals.km.uidiscussion`
- Possibilities of Configuration
  - Title
  - Description
  - Breadcrumb



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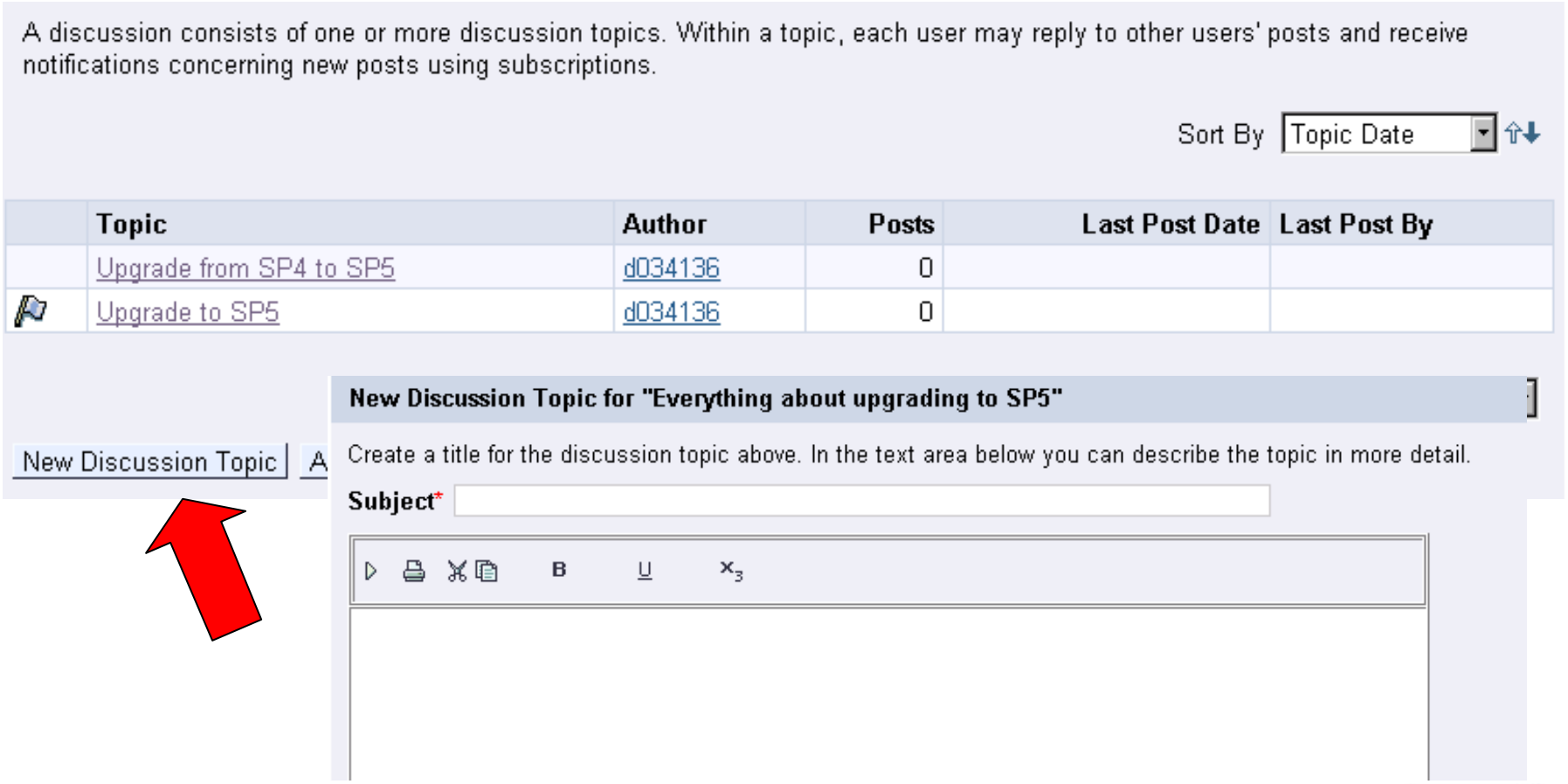
Discussion Topics

- Main discussion item
- Discussion item with a subject



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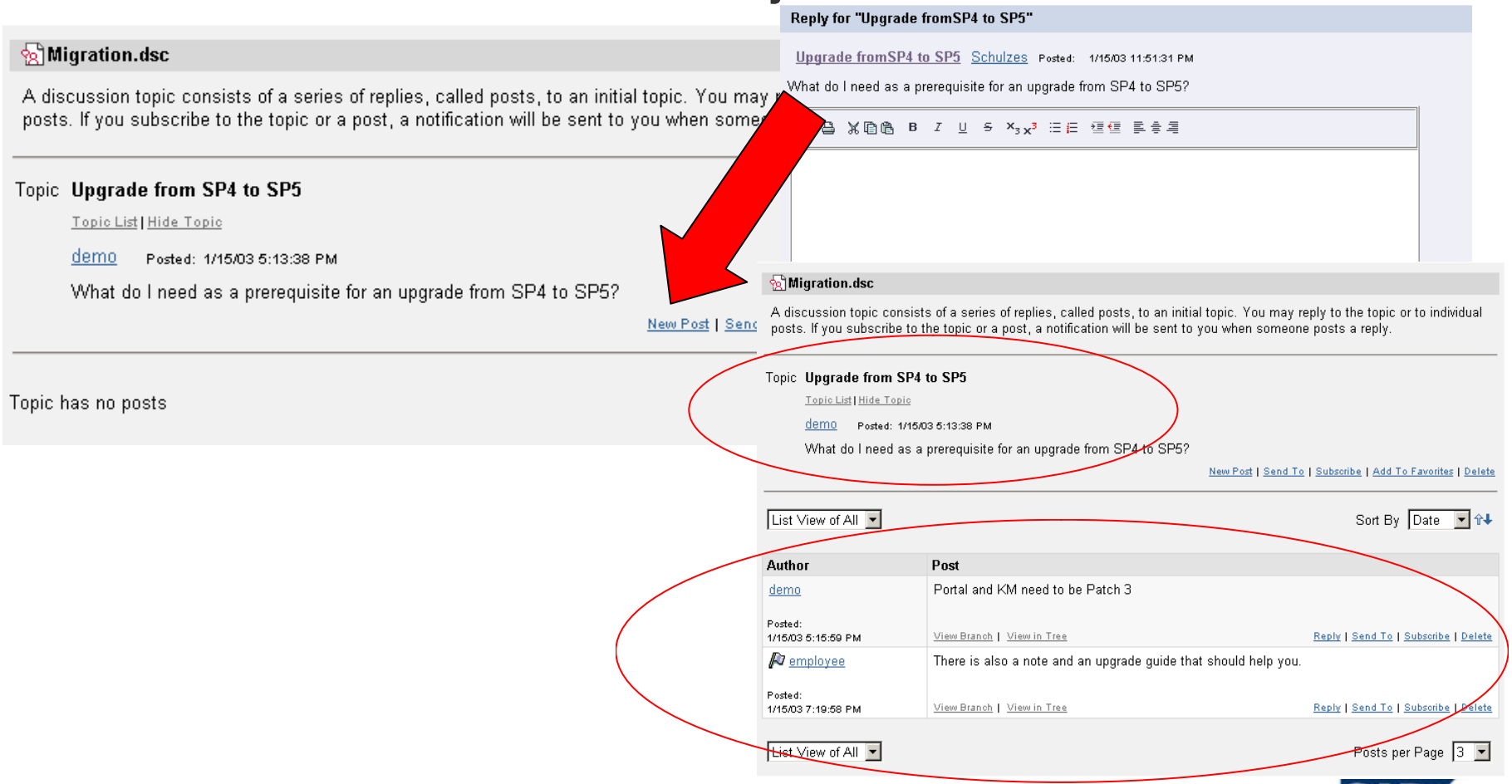
Discussion Posts

- Document contributed within a discussion branch
- Discussion item without a subject



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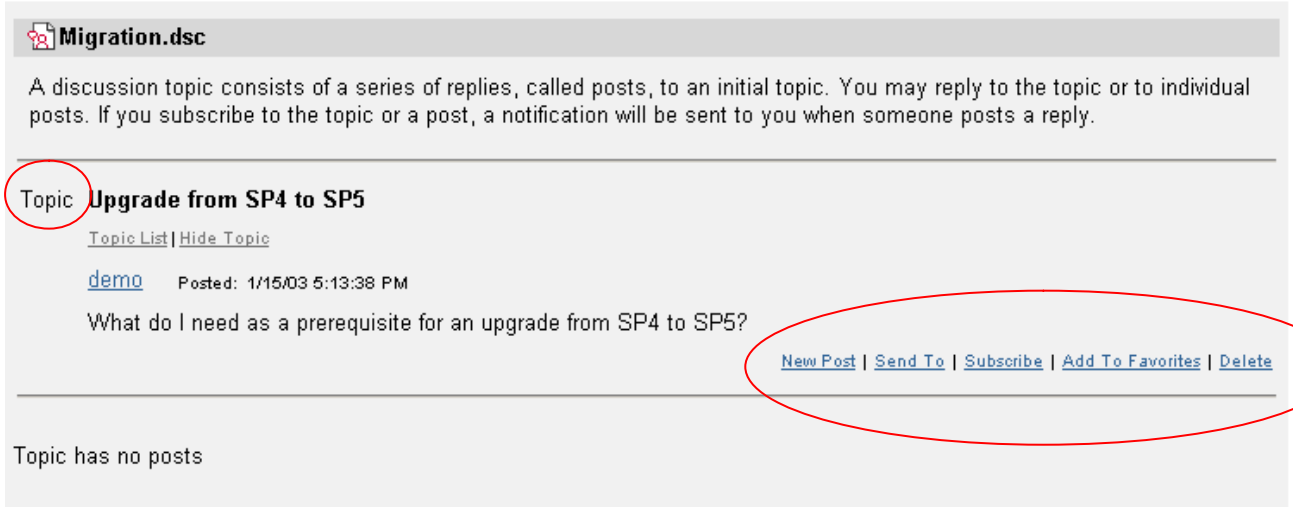
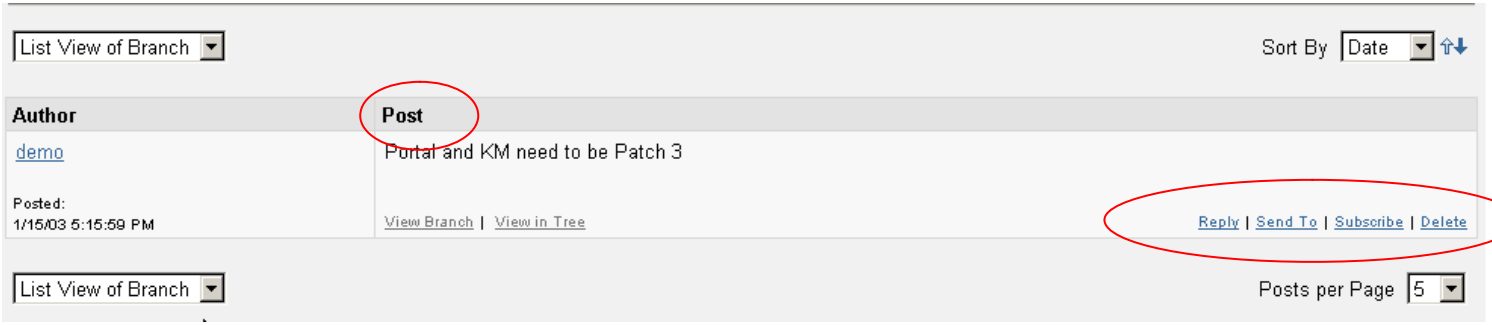
Discussion Service – Discussion Posts II

Available actions for a topic or a post are displayed in the bottom-hand corner beneath the topic or post in question





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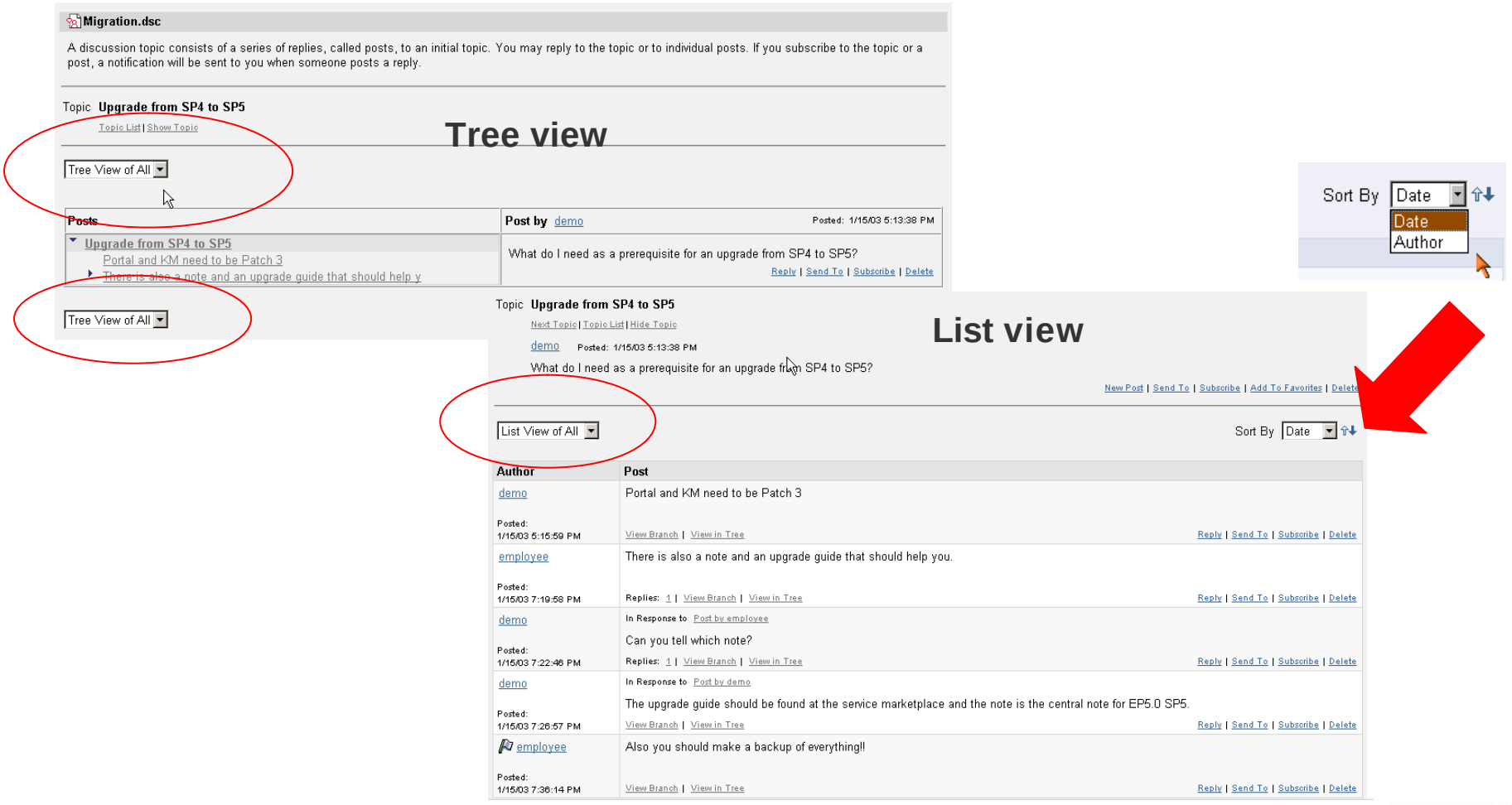
Discussion Service – Discussion Posts III

Displaying of post is possible via a normal list or in a tree structure



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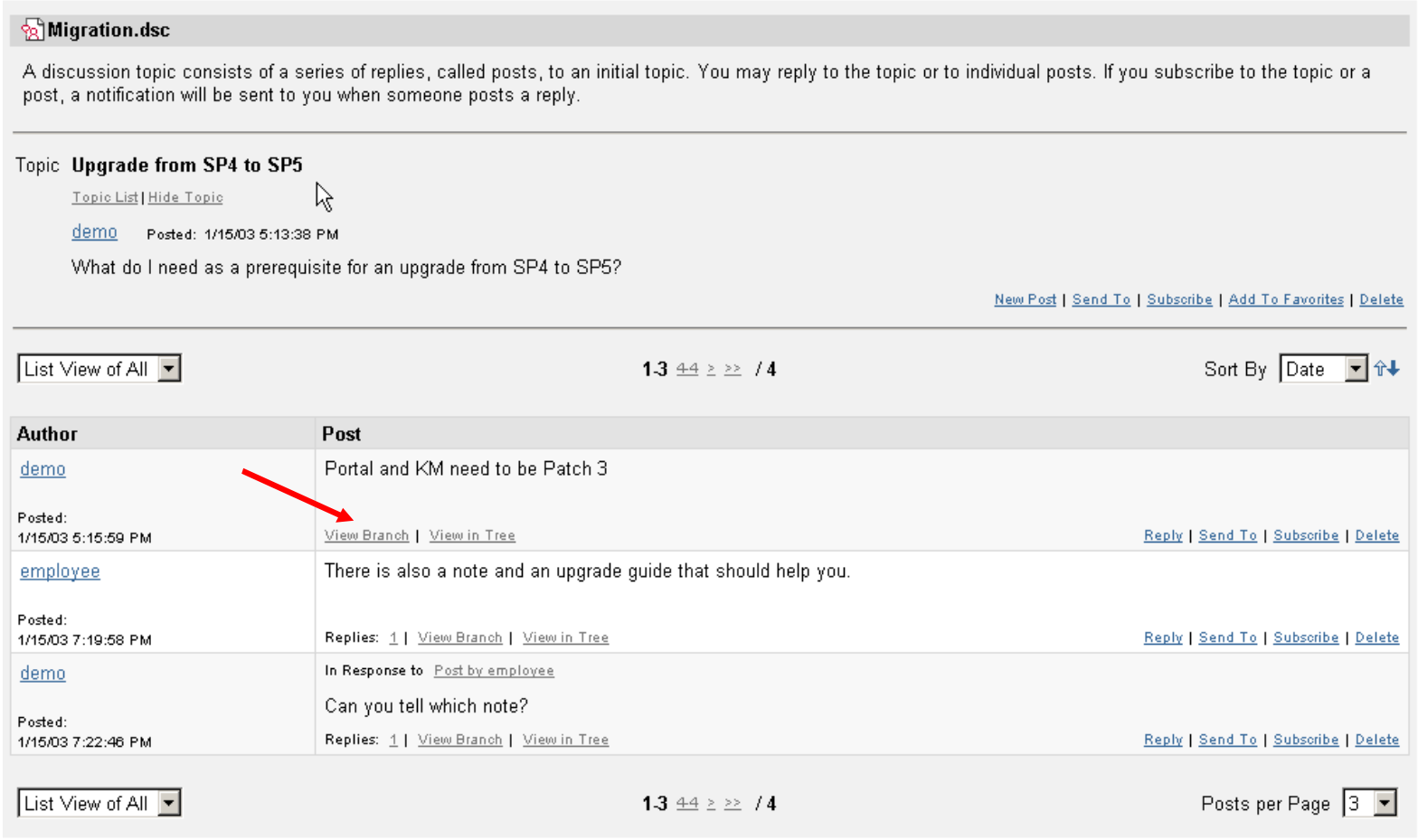
Discussion Branch

- Hierarchically structured list of discussion posts
- From topic down to the leaves



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New Discussion Concepts I

Ideas of new concepts are

- **Topic a new discussion item type**
- **Separation between a topic and a post**
- **Posts without subject**
- **Navigation through contributions with**
  - **Paging**
  - **Items per Page**
  - **Sorting**
- **Cross navigation between list and tree view**
- **Branching of discussion posts to filter relevant information**
- **Show post in tree to get discussion structure information**

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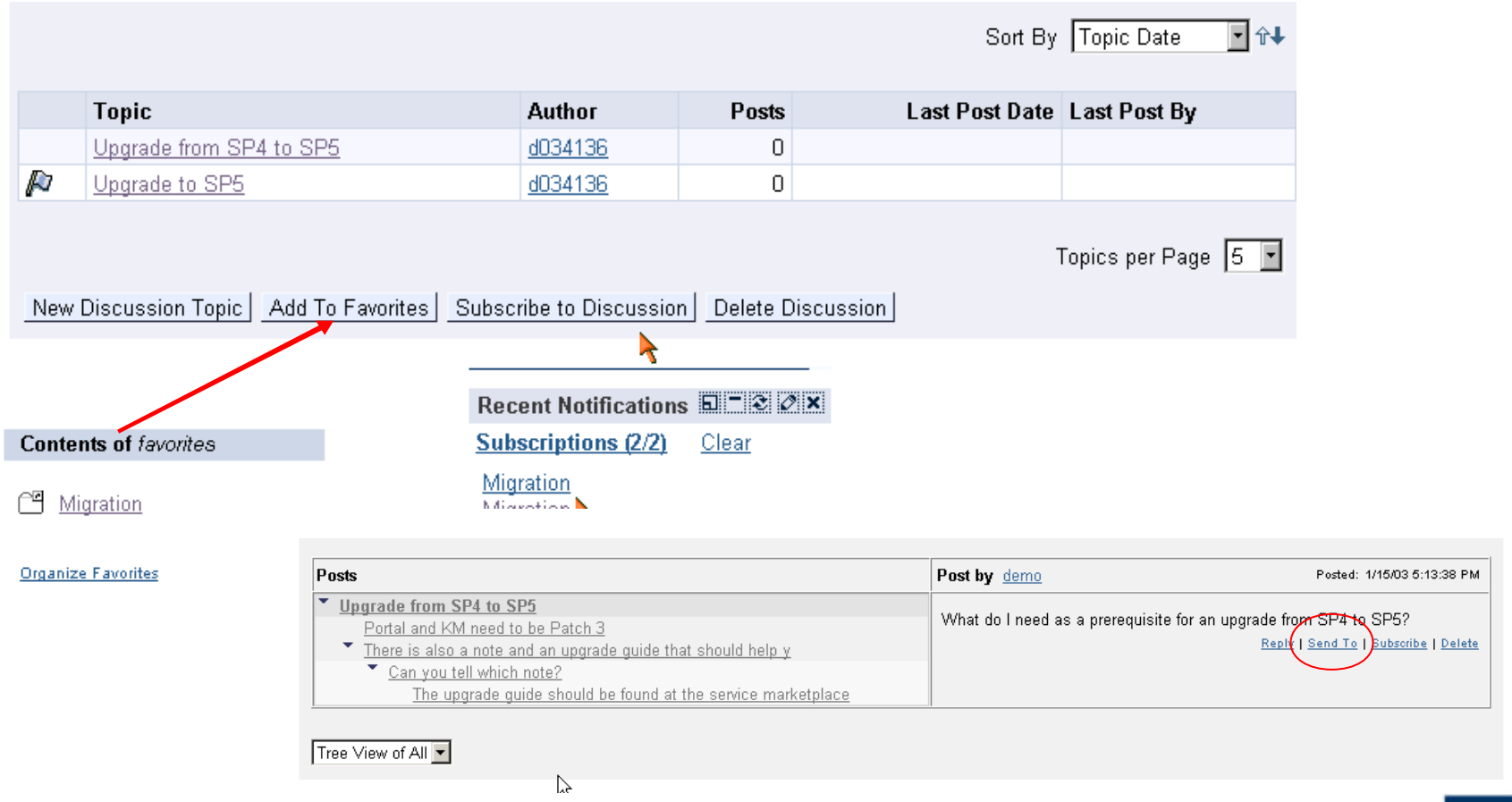
New Discussion Concepts II

Use Services

- Subscription
- Add to Favorites
- Send To



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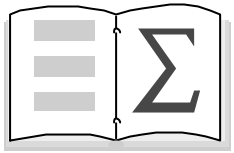
<Unit Title>: Unit Summary



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